

CLAUDINE DAVILA

QA Test Lead

claudine.davila@gmail.com

(572) 307-5211

123 Elm St, Kansas City, MO 64108



PROFILE

Results-driven QA Test Lead with 5 years of experience in effectively managing and leading testing teams, ensuring high-quality software delivery. Expert in designing test strategies, creating test plans, and executing test cases across multiple platforms. Proficient in Agile methodologies, test automation tools, and defect tracking systems. Strong communication and collaboration skills, with a proven track record of improving product quality and streamlining testing processes.

LINKS

[linkedin.com/in/clauidinedavila](https://www.linkedin.com/in/clauidinedavila)

SKILLS

Selenium

JIRA

TestNG

Jenkins

Appium

LoadRunner

Postman

LANGUAGES

English

Spanish

HOBBIES

EMPLOYMENT HISTORY

● QA Test Lead at Cerner Corporation, MO

Apr 2023 - Present

- Led a team of 8 QA testers in successfully completing the testing phase of a major software update for a healthcare client, resulting in a 30% reduction in reported issues and a 20% increase in client satisfaction.
- Streamlined the testing process by implementing automated testing tools, reducing manual testing efforts by 50% and increasing overall test coverage by 40%.
- Collaborated with cross-functional teams to identify and resolve over 200 critical defects in a flagship product, leading to a 95% pass rate on user acceptance testing and contributing to a successful product launch.

● Senior QA Tester at Bayer, MO

Jul 2018 - Mar 2023

- Implemented an automation testing framework that increased testing efficiency by 40%, reducing the average testing cycle from 10 days to 6 days, and significantly improving the software release timeline.
- Successfully identified and resolved over 250 critical bugs in a major product release, leading to a 30% reduction in customer-reported issues and a 20% increase in overall product stability.
- Developed and executed comprehensive test plans and test cases for multiple projects, resulting in a 15% reduction in post-release defects and a 25% improvement in software quality metrics.
- Led a team of junior QA testers in cross-functional collaboration with developers and project managers, contributing to a 50% reduction in communication errors and a 35% improvement in overall project delivery time.

EDUCATION

Bachelor of Science in Software Engineering at Missouri University of Science and Technology, Rolla, MO

Aug 2013 - May 2018

Relevant Coursework: Software Development, Algorithms and Data Structures, Operating Systems, Computer Networks, Database Systems, Web Technologies, Artificial Intelligence, Cybersecurity, Software Quality Assurance, and Human-Computer Interaction.

CERTIFICATES

ISTQB Certified Tester Advanced Level - Test Manager (CTAL-TM)

Aug 2021