

# Diego Geilfuss

Quality Assurance Analyst

## Profile

Diligent Quality Assurance Analyst with 1 year of experience in software testing and quality assurance. Proficient in test planning, execution, and documentation, with a strong focus on identifying and resolving defects. Demonstrated ability to work effectively in fast-paced environments, adapt to new technologies, and continuously improve processes to ensure optimal product quality. Excellent communication and problem-solving skills, with a keen eye for detail and a commitment to delivering outstanding results.

## Employment History

### Quality Assurance Analyst at WEX Inc., ME

Mar 2023 - Present

- Implemented an automated testing framework that reduced manual testing efforts by 50%, resulting in a 20% increase in overall testing efficiency and a 15% reduction in software defects.
- Led a cross-functional team to revamp the quality assurance process, resulting in a 30% reduction in customer-reported issues and a 25% improvement in product release timelines.
- Conducted a comprehensive analysis of historical defect data, which led to the identification and resolution of critical system bottlenecks, improving system performance by 40%.

### Associate Quality Assurance Analyst at Unum, ME

Aug 2022 - Feb 2023

- Successfully identified and resolved 95% of defects in the company's software applications, resulting in a significant reduction in customer-reported issues and improved overall user experience.
- Streamlined the QA testing process by implementing automated testing tools, leading to a 30% increase in testing efficiency and a 25% reduction in time spent on manual testing efforts.
- Collaborated with cross-functional teams to develop and execute comprehensive test plans, resulting in a 20% reduction in post-release defects and contributing to a 15% increase in customer satisfaction ratings.

## Education

### Bachelor of Science in Quality Assurance and Analysis at University of Southern Maine, Portland, ME

Sep 2017 - May 2022

Relevant Coursework: Quality Management Systems, Statistical Process Control, Lean Six Sigma, Risk Management, Inspection and Testing, Metrology, Quality Auditing, and Continuous Improvement.

## Certificates

### Certified Software Quality Analyst (CSQA)

Feb 2022

## Details

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## Links

[linkedin.com/in/diego geilfuss](https://www.linkedin.com/in/diego geilfuss)

## Skills

Selenium

JIRA

TestRail

SQL

Python

LoadRunner

Appium

## Languages

English

Italian

## Hobbies

Software testing

Data analysis

Puzzle-solving