

Liesl Umsted

Quality Assurance Officer

Profile

Dedicated Quality Assurance Officer with 2 years of experience in ensuring high-quality products and services through rigorous testing and improvement. Proficient in analyzing processes, identifying issues, and implementing effective solutions. Demonstrates strong attention to detail, effective communication skills, and a commitment to continuous growth in a fast-paced environment.

Employment History

Quality Assurance Officer at Iowa Mold Tooling Co., IA

Apr 2023 - Present

- Successfully implemented a new quality management system, resulting in a 25% reduction in product defects and a 20% increase in overall production efficiency.
- Conducted thorough audits on production processes, identifying and addressing over 50 areas of improvement, leading to a 15% reduction in waste and a 10% increase in product quality.
- Developed and delivered comprehensive training programs for over 100 employees, improving their understanding of quality standards and best practices, contributing to a 30% reduction in non-conformance incidents.
- Streamlined quality assurance procedures, reducing inspection time by 40% while maintaining a high level of accuracy and compliance with industry regulations.

Quality Assurance Analyst at DuPont Pioneer, IA

Sep 2021 - Mar 2023

- Successfully implemented a new QA testing framework that increased testing efficiency by 35% and reduced software defects by 25%.
- Conducted a comprehensive review of the company's quality assurance processes, resulting in a 20% improvement in overall product quality and a reduction of customer complaints by 15%.
- Led a team of 5 QA analysts in conducting rigorous testing on a major software update, ensuring its successful deployment and a 99% customer satisfaction rate.
- Streamlined the QA documentation process, reducing the time spent on creating and updating test plans and cases by 30%, allowing the team to focus more on hands-on testing and analysis.

Certificates

Certified Quality Auditor (CQA)

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✉ liesl.umsted@gmail.com

☎ (857) 892-4920

📍 123 Maple Street, Des Moines, IA 50307

Education

Bachelor of Science in Quality Assurance and Management at Iowa State University, Ames, IA

Sep 2016 - May 2021

Relevant Coursework: Quality Management Systems, Statistical Process Control, Risk Management, Lean Manufacturing, Six Sigma, Operations Management, Supply Chain Management, Project Management, Reliability Engineering, and Quality Assurance Auditing.

Links

[linkedin.com/in/lieslumsted](https://www.linkedin.com/in/lieslumsted)

Skills

Selenium

JIRA

TestRail

SQL

Python

Jenkins

Appium

Languages

English

Mandarin