

Samuel Danler

Quality Assurance

Profile

Detail-oriented Quality Assurance professional with 1 year of experience in ensuring product quality and adherence to industry standards. Proficient in identifying defects, conducting thorough test procedures, and providing comprehensive reports to facilitate continuous improvement. Strong communication skills and a commitment to delivering top-notch results for optimal customer satisfaction.

Employment History

Quality Assurance Manager at Eagle Creek Software Services, SD

Feb 2023 - Present

- Implemented a new automated testing system that increased efficiency by 35% and reduced software defects by 20% within the first year, resulting in significant cost savings and improving overall product quality at Eagle Creek Software Services, SD.
- Streamlined the QA process by introducing risk-based testing methodologies, reducing test cycle times by 25% and enabling faster product releases, while maintaining high-quality standards.
- Led a team of 10 QA analysts in achieving a 99.5% success rate in identifying and resolving critical issues prior to software release, contributing to improved customer satisfaction and a 15% increase in client retention.
- Developed and executed comprehensive training programs for new QA team members, reducing onboarding time by 50% and ensuring consistent adherence to Eagle Creek's quality standards and best practices.

Quality Assurance Analyst at TMA Systems, SD

Jul 2022 - Jan 2023

- Successfully identified and resolved 95% of software defects in the TMA Systems product suite, resulting in a significant decrease in customer-reported issues and a 30% increase in overall product quality.
- Streamlined the QA testing process by implementing automated testing tools, reducing manual testing effort by 60% and shortening the testing cycle by 25%.
- Collaborated with cross-functional teams to develop and implement a comprehensive quality assurance plan, leading to a 40% reduction in post-release defects and a 20% improvement in customer satisfaction ratings.
- Trained and mentored a team of 5 junior QA analysts, enabling them to independently handle complex testing scenarios, resulting in a 15% increase in team productivity and a 10% reduction in project timeline.

Certificates

✉ samuel.danler@gmail.com

☎ (180) 947-1089

📍 123 Main St, Rapid City, SD 57701

Education

Bachelor of Science in Quality Assurance at South Dakota State University, Brookings, SD

Aug 2017 - May 2022

Relevant Coursework: Quality control, statistical analysis, process improvement, risk management, quality management systems, inspection and testing techniques, ISO standards, auditing, and Lean Six Sigma methodologies.

Links

[linkedin.com/in/samueldanler](https://www.linkedin.com/in/samueldanler)

Skills

Selenium

JIRA

TestRail

Jenkins

Appium

LoadRunner

Postman

Languages

English

German