


Cyntoria Cosimano

Quality Assurance Specialist

Quality Assurance Specialist with 1 year of experience in ensuring product and service excellence through meticulous testing and analysis. Proficient in test plan development, execution, and documentation, with a keen eye for identifying areas of improvement. Adept at collaborating with cross-functional teams to maintain high-quality standards and foster a culture of continuous improvement. Demonstrates strong critical thinking and problem-solving abilities, contributing to the delivery of top-notch products and customer satisfaction.

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1234 Forest Lane, Portland, OR 
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Education

**Bachelor of Science in
Quality Assurance and
Management at Oregon
State University, Corvallis,
OR**

Sep 2017 - May 2022

Relevant Coursework:

Quality Control, Statistical
Analysis, Risk Management,
Process Improvement,
Project Management,
Quality Management
Systems, Auditing, Regulatory
Compliance, and Continuous
Improvement Techniques.

Links

[linkedin.com/in/cyntoriacosimano](https://www.linkedin.com/in/cyntoriacosimano)

Skills

Selenium



JIRA




TestRail



Jenkins



Appium



LoadRunner



Postman



Employment History

Quality Assurance Specialist at Microsoft Corporation, OR

Mar 2023 - Present

- Successfully reduced software defects by 35% within a year, by implementing a robust QA strategy that included automated testing, continuous integration, and enhanced communication between development and QA teams.
- Conducted thorough root cause analysis on 200+ bug reports, leading to the identification and resolution of critical issues in Microsoft products, resulting in a 25% decrease in customer complaints related to software performance.
- Streamlined the QA process by introducing risk-based testing methodologies, reducing overall testing time by 20% while maintaining a high level of product quality and ensuring timely delivery of software updates to millions of users worldwide.

Associate Quality Assurance Specialist at Intel Corporation, OR

Jul 2022 - Feb 2023

- Successfully identified and resolved 95% of software defects in a critical project, leading to a 30% reduction in time spent on debugging and rework, and ensuring the on-time release of the product.
- Streamlined the testing process by implementing automated testing tools, resulting in a 40% increase in testing efficiency and a 25% reduction in manual testing hours, thereby saving the company \$50,000 annually.
- Led a team of five QA analysts in conducting comprehensive quality audits across 10 projects, achieving a 98% compliance rate with Intel's quality standards and contributing to a 15% improvement in overall product quality.

Certificates

Certified Software Quality Analyst (CSQA)

Dec 2021

International Software Testing Qualifications Board Certified Tester (ISTQB)

Aug 2020