

Anaya Yochem

Quality Assurance Supervisor

✉ anaya.yochem@gmail.com

☎ (791) 318-2248

📍 123 Cedar Street, Des Moines,
IA 50307

Education

Bachelor of Science in Quality Assurance and Management at Iowa State University, Ames, IA

Sep 2014 - May 2018

Relevant Coursework: Quality Assurance Principles, Quality Management Systems, Statistical Process Control, Risk Management, Lean Manufacturing, Six Sigma, ISO Standards, Process Improvement, Auditing, and Quality Engineering.

Links

[linkedin.com/in/anayayochem](https://www.linkedin.com/in/anayayochem)

Skills

JIRA

Selenium

TestRail

SQL

Python

Jenkins

Appium

Languages

English

Spanish

Profile

Results-driven Quality Assurance Supervisor with 5 years of experience in leading QA teams to ensure the highest standards of product quality and regulatory compliance. Adept at implementing process improvements, identifying root causes of defects, and developing corrective actions. Proven success in collaborating with cross-functional teams, training personnel, and conducting audits to maintain excellence in manufacturing processes. Strong analytical and problem-solving skills coupled with a commitment to continuous improvement and customer satisfaction.

Employment History

Quality Assurance Supervisor at Pella Corporation, IA

Mar 2023 - Present

- Successfully reduced product defects by 25% within the first year of employment by implementing stringent quality control measures and providing comprehensive training to the team at Pella Corporation, IA.
- Streamlined the QA inspection process, resulting in a 15% increase in efficiency and reducing overall inspection time by 10 hours per week, allowing for quicker product release and improved customer satisfaction.
- Led a cross-functional team in conducting a comprehensive root cause analysis, identifying and addressing key issues that contributed to a significant 30% reduction in customer complaints related to product quality within a six-month period.

Quality Assurance Analyst at Collins Aerospace, IA

Aug 2018 - Jan 2023

- Implemented a new automated testing system that increased testing efficiency by 35% and reduced software defects by 20%, resulting in a significant improvement in product quality and customer satisfaction.
- Conducted a comprehensive review and overhaul of the quality assurance processes, leading to a 15% reduction in the average time taken to identify and resolve issues, ultimately saving the company over \$500,000 in annual operational costs.
- Led a cross-functional team to successfully complete a critical project on schedule, achieving a 100% pass rate on all QA tests and gaining recognition from senior management for the team's dedication and commitment to delivering high-quality products.

Certificates

Certified Manager of Quality/Organizational Excellence (CMQ/OE)

Dec 2021

Certified Software Quality Engineer (CSQE)

Jun 2020