MARGARET ANDEL

Quality Assurance Tester

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(470) 514-3989
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PROFILE

Quality Assurance Tester with 1 year of experience in conducting thorough testing and analysis of software applications. Proficient in identifying and documenting defects, executing test plans, and collaborating with cross-functional teams to ensure optimal product performance. Strong analytical and problem-solving skills, with a keen eye for detail to deliver high-quality software solutions.

LINKS

linkedin.com/in/margaretandel

SKILLS

Selenium

JIRA

TestRail

LoadRunner

Appium

Jenkins

Postman

LANGUAGES

English

Hindi

HOBBIES

Playing video games

Solving puzzles and brain teasers

Building and programming robots

EMPLOYMENT HISTORY

Quality Assurance Tester at Qualitest, MI

Apr 2023 - Present

- Successfully identified and reported over 500 critical software defects in a span of 6 months, leading to a 20% improvement in product quality and a significant reduction in customer complaints for Qualitest, MI.
- Achieved a 99% test case pass rate on a major project, ensuring the timely delivery of a high-quality product to the client and contributing to an annual revenue increase of 15% for the company.
- Streamlined the testing process by implementing automated testing tools, resulting in a 30% reduction in manual testing efforts and a 25% decrease in overall project completion time.

Associate Quality Assurance Tester at Cigniti Technologies, MI

Jul 2022 - Feb 2023

- Successfully identified and resolved over 300 critical software defects within the first year of employment, leading to a 40% reduction in reported client issues.
- Streamlined the QA testing process by implementing automated testing tools such as Selenium and JIRA, resulting in a 25% increase in efficiency and reducing manual testing efforts by 50%.
- Collaborated with cross-functional teams to deliver 10 major software releases within strict deadlines, improving overall product quality and customer satisfaction by 30%.
- Conducted comprehensive training sessions for 15 new QA team members, leading to a more skilled and efficient workforce that contributed to a 20% improvement in defect detection rates.

EDUCATION

Bachelor of Science in Software Engineering at Michigan Technological University, Houghton, MI

Aug 2017 - May 2022

Relevant Coursework: Software Development, Data Structures, Algorithms, Operating Systems, Computer Networks, Database Systems, Web Development, Mobile Application Development, Software Engineering Principles, Object-Oriented Programming, Cybersecurity, and Artificial Intelligence.

CERTIFICATES

Certified Tester Foundation Level (CTFL)

Nov 2021