

# Teddra Pagel

## Quality Control Lab Technician

Detail-oriented Quality Control Lab Technician with 1 year of experience in ensuring product quality and compliance with industry standards. Proficient in conducting tests, analyzing data, and implementing process improvements. Strong problem-solving skills with a commitment to accuracy and efficiency. Seeking to leverage expertise and contribute to the continuous improvement of products and services.

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### Education

**Associate of Applied  
Science in Quality Control  
Technology at Lone Star  
College, Houston, TX**

Aug 2017 - May 2022

Relevant Coursework:  
Quality Assurance Principles,  
Metrology, Manufacturing  
Processes, Engineering  
Materials, Statistical  
Process Control, Calibration  
Techniques, Inspection  
Methods, Lean Manufacturing,  
and Continuous Improvement.

### Links

[linkedin.com/in/teddrapagel](https://www.linkedin.com/in/teddrapagel)

### Skills

Spectrophotometry

Chromatography

Microscopy

Polymerase Chain Reaction  
(PCR)

Mass Spectrometry

Titration

Fourier Transform Infrared  
(FTIR) Spectroscopy

### Employment History

#### Quality Control Lab Technician at Texas Precision Labs, TX

Mar 2023 - Present

- Successfully reduced false positive rate by 15% through the implementation of advanced testing methodologies and rigorous quality control measures, leading to increased accuracy in test results.
- Streamlined laboratory processes and improved efficiency by 20%, allowing for a higher volume of samples to be processed within the same time frame, resulting in increased productivity and revenue for Texas Precision Labs.
- Identified and resolved a critical process bottleneck which reduced average turnaround time for test results by 25%, significantly improving customer satisfaction and contributing to a 10% growth in client base.
- Implemented a comprehensive training program for new hires, reducing onboarding time by 30% and ensuring all team members were fully equipped to perform their roles to the highest standard, ultimately enhancing overall lab performance.

#### Associate Quality Control Lab Technician at Apex Analytical Labs, TX

Aug 2022 - Jan 2023

- Successfully implemented a new laboratory information management system (LIMS), resulting in a 25% increase in efficiency and reducing data entry errors by 40%.
- Conducted over 500 quality control tests per month with a 99.5% accuracy rate, ensuring timely and accurate reporting for all clients.
- Identified and resolved a recurring discrepancy in the calibration process, leading to a 15% improvement in instrument accuracy and precision.
- Spearheaded a cross-functional team in updating the company's standard operating procedures (SOPs), reducing procedural deviations by 35% and increasing overall lab compliance.

### Certificates

#### American Society for Quality (ASQ) Certified Quality Technician (CQT)

Feb 2022

#### National Registry of Environmental Professionals (NREP) Registered Environmental Laboratory Technologist