

Jayleene Stumph

Quality Coordinator

Profile

Details

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(793) 385-3700

123 Oak Street, Charlotte, NC 28205

Quality Coordinator with 2 years of experience in overseeing and implementing quality management systems. Adept at identifying areas for improvement, developing corrective action plans, and ensuring compliance with industry standards. Strong analytical and problem-solving skills, combined with excellent communication and team collaboration abilities, contribute to consistently achieving quality goals and enhancing customer satisfaction.

Employment History

Quality Coordinator at Novo Nordisk, NC

Apr 2023 - Present

- Successfully implemented a quality management system that led to a 25% reduction in non-compliance incidents and improved overall audit scores by 15% within the first year.
- Streamlined the document control process, resulting in a 30% decrease in document retrieval time and a 20% reduction in document-related errors for the Novo Nordisk NC facility.
- Coordinated and executed over 50 internal and external audits, consistently maintaining a 98% compliance rate and contributing to the facility's reputation for excellence in quality assurance.
- Developed and delivered comprehensive training programs for over 200 employees, increasing overall employee competency in quality assurance by 40% and reducing deviations by 35%.

Assistant Quality Coordinator at Hanesbrands Inc., NC

Sep 2021 - Mar 2023

- Successfully implemented a quality control system that reduced product defects by 35%, resulting in improved customer satisfaction and a 10% increase in sales for Hanesbrands Inc. in North Carolina.
 - Streamlined the inspection process for raw materials, leading to a 25% reduction in waste and saving the company \$50,000 annually.
 - Developed and executed training programs for 75 employees on quality standards and best practices, resulting in a 15% improvement in overall production efficiency and a 5% reduction in employee turnover.
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Education

Bachelor of Science in Quality Management at North Carolina State University, Raleigh, NC

Aug 2016 - May 2021

Relevant Coursework: Quality Assurance and Control, Statistical Process Control, Lean Six Sigma, Operations Management, Total Quality Management, Project Management, Risk Management, ISO Standards, and Quality Auditing.