

Emmalyn Landan

Quality Supervisor

Profile

Dedicated Quality Supervisor with 2 years of experience in overseeing and maintaining high-quality standards in manufacturing processes. Strong background in implementing quality control measures, conducting inspections, and driving continuous improvement initiatives. Adept at leading teams, ensuring regulatory compliance, and fostering a culture of excellence in production environments. Demonstrated ability to streamline processes, enhance efficiency, and achieve customer satisfaction through effective communication and problem-solving skills.

Employment History

Quality Supervisor at Johnson & Johnson, NJ

Apr 2023 - Present

- Implemented a new quality control system that increased efficiency by 20% and reduced product defects by 15%, resulting in annual savings of \$1.5 million for Johnson & Johnson, NJ.
- Conducted a thorough analysis of production processes and identified areas for improvement, leading to a 25% reduction in quality-related customer complaints within the first year.
- Spearheaded a cross-functional team to improve supplier quality management, which led to a 30% reduction in supplier-related defects and a 10% decrease in overall procurement costs.
- Designed and conducted comprehensive training programs for over 100 employees, increasing overall quality awareness and boosting team performance by 35%.

Assistant Quality Supervisor at Merck & Co., NJ

Sep 2021 - Feb 2023

- Implemented a new quality control system that increased efficiency by 25%, resulting in a reduction of 100 man-hours per month and saving the company \$50,000 annually.
- Oversaw a team of 10 quality control technicians and reduced product defects by 15% within the first year, leading to a decrease in customer complaints by 30% and improving overall customer satisfaction.
- Conducted thorough root cause analysis for quality issues, resulting in the identification and resolution of 20 major process inefficiencies, which led to a 10% reduction in production costs and increased product consistency.
- Developed and delivered comprehensive training programs for new hires and existing staff, leading to a 40% improvement in overall team performance and reducing employee turnover by 20%.

Certificates

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📍 123 Main St, Cherry Hill, NJ 08034

Education

Bachelor of Science in Quality Management at Rutgers University, New Brunswick, NJ

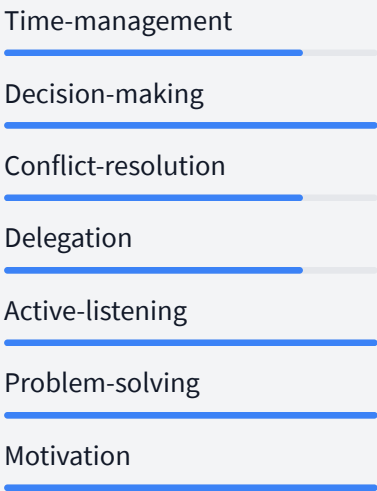
Aug 2017 - May 2021

Relevant Coursework: Quality Management Principles, Statistical Process Control, Quality Assurance, Lean Manufacturing, Six Sigma, Operations Management, Project Management, Risk Management, Quality Auditing, and ISO Standards.

Links

[linkedin.com/in/emmalynlandan](https://www.linkedin.com/in/emmalynlandan)

Skills



Languages

