Geraldene Salhany

Quality Systems Manager

Results-driven Quality Systems Manager with 5 years of experience in designing, implementing, and managing robust quality control processes to ensure product excellence. Skilled in leading cross-functional teams, conducting root cause analysis, and driving continuous improvement initiatives. Proven ability to develop and maintain strong relationships with suppliers and regulatory agencies while ensuring compliance with industry standards and best practices. Adept at fostering a culture of quality awareness, enhancing operational efficiency, and reducing costs.

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1234 Oak Street, Oklahoma 😯 City, OK 73102



Education

Bachelor of Science in **Quality Management at** Oklahoma State University, Stillwater, OK

Sep 2014 - May 2018

Relevant Coursework: Quality Assurance and Control, Statistical Process Control, Lean Six Sigma, Operations Management, Project Management, Risk Management, Supply Chain Management, Process Improvement, and Quality Management Systems.

Links

linkedin.com/in/geraldenesalhany

Skills

ISO 9001

Six Sigma

Lean Manufacturing

Kaizen

Root Cause Analysis

Statistical Process Control

Quality Function Deployment

Employment History

Quality Systems Manager at Kimray Inc., OK

Apr 2023 - Present

- Implemented a new quality management system, resulting in a 25% reduction in defects and a 15% improvement in overall product quality within the first year.
- Streamlined the inspection process by introducing automated inspection equipment and software, leading to a 30% increase in inspection efficiency and a 10% reduction in labor costs.
- Successfully led a cross-functional team to achieve ISO 9001:2015 certification for Kimray Inc., demonstrating the company's commitment to quality and continuous improvement.
- Developed and executed a comprehensive supplier quality management program, resulting in a 20% reduction in supplier-related issues and a 12% improvement in on-time delivery performance.

Associate Quality Systems Manager at Muncie Power Products, OK

Sep 2018 - Mar 2023

- Implemented a new quality management system that improved overall product quality by 25%, reducing the number of defects and customer complaints by 30% within the first year at Muncie Power Products.
- Led a cross-functional team to identify and resolve process inefficiencies, resulting in a 15% reduction in production waste and an annual cost savings of \$200,000 for the company.
- Developed and conducted comprehensive training programs for 100+ employees, increasing their understanding of quality standards and best practices, which contributed to a 20% improvement in overall production efficiency within six months.

Certificates

Certified Manager of Quality/Organizational Excellence (CMQ/OE)

May 2022

International Register of Certificated Auditors (IRCA) Certified **Lead Auditor**

Feb 2021