# Ludella Nost

**Railroad Conductor** 

# Profile

Diligent Railroad Conductor with 1 year of experience in safely coordinating train operations, monitoring cargo, and managing passenger services. Skilled in effective communication, problem-solving, and prioritizing tasks to ensure smooth rail operations. Committed to adhering to strict safety protocols and providing excellent customer service. Eager to enhance existing skills and contribute to a successful and efficient rail transportation team.

# Employment History

## Railroad Conductor at BNSF Railway, SD

May 2023 - Present

- Successfully managed the safe transportation of over 10,000 railcars annually, ensuring on-time deliveries and a 99% customer satisfaction rate.
- Reduced train delays by 15% through effective communication and coordination with train crews, dispatchers, and yardmasters, resulting in improved overall operational efficiency.
- Implemented new safety protocols and trainings that led to a 20% decrease in on-the-job injuries, contributing to BNSF Railway's reputation as one of the safest railroad companies in the industry.
- Spearheaded a cross-functional team that identified and resolved track maintenance issues, reducing derailment incidents by 25% and saving the company an estimated \$1.5 million in potential damages and lost revenue.

# Assistant Railroad Conductor at Dakota, Minnesota & Eastern (DM&E) Railroad, SD

Sep 2022 - Apr 2023

- Successfully completed 100% on-time departures for over 200 freight trains, ensuring efficient operations and customer satisfaction during a one-year period at DM&E Railroad, SD.
- Coordinated and managed the safe transportation of over 50,000 tons of cargo, including hazardous materials, while adhering to strict safety guidelines and federal regulations.
- Reduced train dwell time by 20% through improved communication and collaboration with train crews, dispatchers, and yard personnel, resulting in increased operational efficiency and cost savings for DM&E Railroad, SD.
- Recognized for exemplary safety performance, achieving zero accidents or incidents during a two-year period, contributing to the company's overall safety record and commitment to employee wellbeing.

## Details

<u>ludella.nost@gmail.com</u> (182) 684-9869 123 Maple St, Rapid City, SD 57701

## Links

linkedin.com/in/ludellanost

## Skills

Signaling

**Route Planning** 

Timetable Management

**Emergency Procedures** 

Passenger Assistance

Train Inspection

**Communication Systems** 

#### Languages

English

French

#### Hobbies

Model train building Historical train excursions Railroad photography

# Education

Associate of Applied Science in Railroad Operations at Southeast Technical College, Sioux Falls, SD Sep 2018 - May 2022