

Anyjah Kalia

Resident Assistant

Profile

Dedicated Resident Assistant with 1 year of experience in fostering positive and inclusive living environments for diverse student communities. Skilled in mediating conflicts, organizing events, and providing academic support. Excellent communicator adept at building strong relationships with residents and staff. Committed to promoting student success and well-being.

Employment History

Resident Assistant at West Virginia University, WV

Feb 2023 - Present

- Successfully managed a residential community of over 200 students, resulting in a 15% increase in overall satisfaction rates during the academic year.
- Organized and executed 12 community-building events throughout the year, with an average attendance of 50 students per event, fostering a stronger sense of camaraderie among residents.
- Reduced the number of policy violations by 20% through proactive educational initiatives and timely intervention in potential conflicts or issues.
- Mentored and supported three new Resident Assistants in their roles, leading to their successful integration into the team and an overall improvement in team performance.

Resident Assistant Intern at Marshall University, WV

Sep 2022 - Dec 2022

- Successfully managed a residence hall of 150 students, maintaining a 95% occupancy rate throughout the academic year and fostering a positive living and learning environment for all residents.
- Implemented and executed over 30 social and educational programs for residents, leading to a 25% increase in student engagement and participation compared to the previous year.
- Mediated and resolved over 20 roommate conflicts, resulting in a 90% satisfaction rate among the involved parties and contributing to a more harmonious living situation within the residence hall.

Certificates

National Apartment Leasing Professional (NALP)

Jul 2021

Certified Resident Assistant (CRA)

Oct 2019

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📍 123 Maple Street, Charleston, WV 25301

Education

Associate of Applied Science in Human Services at West Virginia Northern Community College, Wheeling, WV

Sep 2017 - May 2022

Relevant Coursework: Introduction to Human Services, Case Management, Counseling Techniques, Crisis Intervention, Group Dynamics, Substance Abuse Prevention, Family Dynamics, Ethics in Human Services, and Community Resources.

Links

[linkedin.com/in/anyjahkalia](https://www.linkedin.com/in/anyjahkalia)

Skills

Conflict Resolution

Time Management

Active Listening

Empathy

Event Planning

Crisis Intervention

Team Building

Languages

English

Russian