

# ELIANA CZACH

Retail Cashier

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123 Elk Ridge Road, Cheyenne, WY 82009



## PROFILE

Results-oriented Retail Cashier with 1 year of experience in fast-paced environments. Adept at providing excellent customer service, handling cash and card transactions, and maintaining accurate records. Skilled in operating POS systems and managing inventory. Demonstrates strong communication and multitasking abilities, contributing to a positive in-store experience for customers.

## LINKS

[linkedin.com/in/elianaczach](https://www.linkedin.com/in/elianaczach)

## SKILLS

POS proficiency

Barcode scanning

Cash handling

Customer service

Inventory management

Returns processing

Loss prevention

## LANGUAGES

English

Indonesian

## HOBBIES

Collecting vinyl records

Gardening

Painting or drawing

## EMPLOYMENT HISTORY

### ● Retail Cashier at Wyoming Mercantile, WY

May 2023 - Present

- Successfully processed over 150 transactions daily, maintaining a 99% accuracy rate and ensuring efficient customer service at Wyoming Mercantile.
- Implemented a new organization system for the checkout area that reduced customer wait times by 20%, improving overall customer satisfaction levels.
- Trained and mentored 5 new cashiers within a six-month period, resulting in a more efficient and knowledgeable workforce.

### ● Cashier Assistant at Pinedale Supermarket, WY

Jul 2022 - Mar 2023

- Successfully handled over 300 customer transactions daily, maintaining a 99% accuracy rate in cash handling and ensuring exceptional customer service at Pinedale Supermarket, WY.
- Streamlined the checkout process by implementing efficient bagging techniques, resulting in a 20% reduction in customer wait times during peak hours.
- Trained and mentored five new cashier assistants, improving overall team performance and reducing training time by 30%.

## EDUCATION

### Diploma in Retail Management at Laramie County Community College, Cheyenne, WY

Aug 2018 - May 2022

Relevant Coursework: Retail Operations and Strategy, Consumer Behavior, Merchandising and Inventory Management, Retail Marketing and Sales, Store Layout and Design, Retail Technology, Supply Chain Management, and Human Resources in Retail.

## CERTIFICATES

### National Retail Federation (NRF) Customer Service and Sales Certification

Aug 2021

### ServSafe Food Handler Certificate

Jan 2020

## MEMBERSHIPS

National Retail Federation (NRF)