

# Margarete Hibma

## Retail Pharmacist

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### Profile

#### Details

[margarete.hibma@gmail.com](mailto:margarete.hibma@gmail.com)

(895) 752-3228

1234 Lone Star Drive, Austin, TX 78701

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Dedicated Retail Pharmacist with 1 year of experience providing exceptional patient care and support in fast-paced retail pharmacy environments. Proficient in interpreting prescriptions, dispensing medications, and counseling patients on medication usage and potential side effects. Strong communication and interpersonal skills, with a focus on building relationships and fostering patient satisfaction. Committed to staying current on industry advancements and maintaining a high level of professionalism.

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### Employment History

#### Retail Pharmacist at Walgreens, TX

May 2023 - Present

- Successfully managed the pharmacy operations at the Walgreens, TX branch, increasing prescription volume by 20% and boosting overall customer satisfaction by 15% within the first year of service.
- Streamlined medication inventory management system, reducing medication waste by 25% and saving the store approximately \$50,000 annually in costs related to expired or overstocked medications.
- Implemented a successful immunization program at the Walgreens, TX location, administering over 2,000 flu shots during the peak season and contributing to a 10% increase in overall store revenue.

#### Staff Pharmacist at CVS Pharmacy, TX

Jul 2022 - Apr 2023

- Successfully managed the prescription needs of over 300 customers daily, ensuring timely and accurate medication dispensing while maintaining a 99% customer satisfaction rating.
  - Implemented new inventory management system, reducing medication shortages by 40% and improving overall pharmacy efficiency by 25%.
  - Led a team of 6 pharmacy technicians, providing training and mentorship that resulted in a 20% increase in productivity and a 15% decrease in medication errors.
  - Collaborated with healthcare providers to optimize patient medication regimens, resulting in a 10% reduction in hospital readmissions due to medication-related issues.
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### Education

#### Doctor of Pharmacy (PharmD) at University of Houston College of Pharmacy, Houston, TX

Aug 2018 - May 2022

Relevant Coursework: Pharmacology, Medicinal Chemistry, Pharmacotherapy, Biopharmaceutics, Drug Delivery Systems, Clinical