

# DILARA CRETA

SAP Basis Consultant

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## PROFILE

SAP Basis Consultant with 2 years of experience in providing technical expertise for SAP system administration, performance optimization, and seamless integration. Proficient in system monitoring, troubleshooting, and ensuring high availability of critical business applications. Demonstrated ability to collaborate with cross-functional teams and deliver innovative solutions for complex business requirements. Committed to continuous learning and staying updated with the latest SAP technologies and best practices.

## LINKS

[linkedin.com/in/dilaracreta](https://www.linkedin.com/in/dilaracreta)

## SKILLS

HANA Administration

Solution Manager

ABAP Debugging

Fiori Implementation

S/4HANA Migration

NetWeaver Configuration

Transport Management

## LANGUAGES

English

Italian

## HOBBIES

## EMPLOYMENT HISTORY

### ● SAP Basis Consultant at Apex Systems, AR

Mar 2023 - Present

- Successfully completed a major SAP system upgrade for a client, resulting in a 20% performance improvement and reducing system downtime by 15%.
- Streamlined the SAP landscape for a large organization, consolidating over 50 instances into 30, leading to an annual cost savings of \$500,000 in hardware and maintenance expenses.
- Implemented an SAP HANA migration for a client, which led to a 30% increase in data processing speed and enabled real-time analytics capabilities for their business operations.
- Developed and executed a comprehensive SAP Basis security strategy for a high-profile client, addressing over 100 vulnerabilities and ensuring compliance with industry standards and regulations.

### ● Junior SAP Basis Consultant at Synergis IT+Creative, AR

Sep 2021 - Jan 2023

- Successfully managed a system migration project for a major client, resulting in a 30% reduction in downtime and a 25% increase in overall system efficiency.
- Implemented a comprehensive monitoring solution for client's SAP landscape, leading to a 40% decrease in incidents and a 20% improvement in resolution times.
- Optimized system performance for a large-scale SAP implementation, leading to a 15% improvement in response times and a 10% increase in overall user satisfaction.
- Delivered high-quality SAP Basis support for over 15 clients, maintaining an average system availability rate of 99.5% and consistently meeting or exceeding service level agreements.

## EDUCATION

### Bachelor of Science in Information Technology with a focus on SAP Basis at University of Arkansas, Fayetteville, AR

Aug 2016 - May 2021

Relevant Coursework: Database Management, Systems Analysis and Design, Enterprise Resource Planning, SAP Basis Administration, Cybersecurity, IT Infrastructure, Cloud Computing, and Business Intelligence.

## CERTIFICATES

### SAP Certified Technology Associate - System Administration

Aug 2021