Nevena Klim

Security Agent

Details

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Profile

Dedicated Security Agent with 1 year of experience in ensuring safety and maintaining order in various settings. Adept at handling emergency situations, managing access control, and conducting routine patrols. Strong communication and problem-solving skills with a commitment to providing excellent customer service. Actively seeking opportunities to contribute expertise and grow professionally in the security industry.

Employment History

Security Agent at Securitas USA, NE

Mar 2023 - Present

- Successfully managed security operations for a high-profile client, resulting in a 20% reduction in security incidents within the first year of service.
- Conducted comprehensive risk assessments for over 50
 facilities, identifying key vulnerabilities and providing actionable
 recommendations that led to a 30% improvement in overall security
 measures.
- Trained and supervised a team of 10 security agents, improving their efficiency and response times by 15% through the implementation of new protocols and continuous professional development.
- Implemented a state-of-the-art security system at a major corporate facility, reducing false alarms by 40% and leading to a 25% decrease in overall security costs for the client.

Security Officer at G4S Secure Solutions, NE

Jul 2022 - Jan 2023

- Successfully reduced security breaches by 30% within one year through implementing effective access control and surveillance measures, ensuring the safety of both employees and company assets at G4S Secure Solutions, NE.
- Conducted over 500 hours of security patrols, resulting in a 25% decrease in reported incidents and contributing to an overall improvement in the security and safety of the facility.
- Trained and mentored 10 new security officers, improving their skills and knowledge in security procedures, leading to a more efficient and cohesive team at G4S Secure Solutions, NE.
- Spearheaded the development and implementation of a comprehensive emergency response plan, which led to a 40% reduction in response time during crisis situations and enhanced the overall safety of the facility.

Education