

CAMBRIE FEAVER

Security Dispatcher

cambrie.feaver@gmail.com

(130) 889-4493

123 Palm Tree Lane, Miami, FL 33101



PROFILE

Dedicated Security Dispatcher with 1 year of experience in providing efficient and effective security dispatch services. Skilled in coordinating with law enforcement agencies and monitoring security systems to ensure the safety of personnel and property. Proficient in incident response management, communication, and problem-solving, while maintaining a strong commitment to professionalism and confidentiality.

LINKS

[linkedin.com/in/cambriefeaver](https://www.linkedin.com/in/cambriefeaver)

SKILLS

CCTV Monitoring

Radio Communication

Incident Reporting

Alarm Management

Access Control Systems

GPS Tracking

Computer-Aided Dispatch

LANGUAGES

English

Japanese

HOBBIES

Collecting walkie-talkies and communication devices

EMPLOYMENT HISTORY

Security Dispatcher at G4S Secure Solutions, FL

Apr 2023 - Present

- Successfully managed the dispatch of security personnel to over 500 incidents in the Florida region, resulting in a 95% on-time arrival rate and contributing to a 20% reduction in security breaches during the tenure.
- Coordinated and streamlined the communication process between 200 security officers and clients, leading to a 25% improvement in response times and increased client satisfaction by 30%.
- Implemented a new dispatcher training program that reduced onboarding time by 40%, increased efficiency among new hires by 15%, and contributed to a 10% reduction in dispatcher turnover within the first year of implementation.

Assistant Security Dispatcher at Allied Universal Security Services, FL

Sep 2022 - Mar 2023

- Successfully managed and coordinated the dispatch of over 150 security personnel daily across various locations in Florida, ensuring timely response to security incidents and maintaining a 95% on-time arrival rate.
- Streamlined communication channels between security officers, clients, and management by implementing a new incident reporting system, resulting in a 30% reduction in response time and a 20% increase in client satisfaction ratings.
- Trained and mentored 10 new dispatchers, contributing to a 15% reduction in dispatcher turnover rate and increased team efficiency.

EDUCATION

Associate of Applied Science in Security Dispatch at Miami Dade College, Miami, FL

Aug 2017 - May 2022

Relevant Coursework: Emergency Communications, Security Protocols, Incident Command Systems, Surveillance Techniques, Dispatcher Ethics, Crisis Intervention, and Critical Infrastructure Protection.

CERTIFICATES

Certified Alarm Dispatcher (CAD)

Mar 2022

Emergency Telecommunicator Certification (ETC)

Oct 2020