Camari Lowis

Security Technician

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EDUCATION

Associate of Applied Science in Security Technology at Century College, White Bear Lake, MN

Sep 2017 - May 2022

Relevant Coursework: Network Security, Cybersecurity Fundamentals, Security Management, Risk Assessment, Information Assurance, Access Control Systems, Security System Design, Digital Forensics, Ethical Hacking, and Data Privacy.

LINKS

linkedin.com/in/camarilowis

SKILLS

Cryptography

Firewall Management

Intrusion Detection

Penetration Testing

Risk Assessment

Network Security

Malware Analysis

LANGUAGES

English

Japanese

HOBBIES

Building and programming robots

PROFILE

Dedicated Security Technician with 1 year of experience in installing, configuring, and maintaining security systems. Proficient in conducting system diagnostics, troubleshooting issues, and providing excellent customer support. Demonstrates a strong commitment to safety and security best practices, with a keen eye for detail and adaptability to new technologies. Eager to contribute to a team-oriented environment and enhance the overall security infrastructure.

EMPLOYMENT HISTORY

Security Technician at ADT Security Services, MN

May 2023 - Present

- Successfully implemented a new security system for a large retail client, resulting in a 30% reduction in theft and a savings of over $100,000 annually.
- Achieved a 98% customer satisfaction rating on installations and service calls, exceeding company target by 8%.
- Trained and mentored 5 new technicians, increasing team efficiency by 20% and reducing response time for service calls by 15%.

Junior Security Technician at Brinks Home Security, MN

Aug 2022 - Apr 2023

- Successfully installed and configured 100+ home security systems within the first year, resulting in a 30% increase in customer satisfaction ratings for the MN branch.
- Identified and resolved 50+ security system vulnerabilities during routine maintenance checks, ensuring a 99% uptime for clients and significantly reducing potential security breaches.
- Streamlined the troubleshooting process for common technical issues, reducing average customer support call times by 25% and increasing overall team efficiency.

CERTIFICATES

Certified Information Systems Security Professional (CISSP)

Aug 2021

CompTIA Security+ Certification

Jul 2020

MEMBERSHIPS

International Association of Professional Security Consultants (IAPSC)

ASIS International