Shanika Recino

Senior Systems Analyst

Results-driven Senior Systems Analyst with 5 years of experience in designing, implementing, and optimizing complex IT systems. Adept at identifying business requirements, conducting gap analysis, and aligning technology solutions with organizational goals. Proven ability to lead cross-functional teams, manage multiple projects, and improve overall system efficiency. Expertise in data analysis, performance monitoring, and security best practices. Committed to driving innovation and continuous improvement in a fast-paced and dynamic environment.

shanika.recino@gmail.com

(718) 075-6128

123 Glacier Way, Anchorage, AK 99501

Education

Master of Science in Information Systems at University of Alaska Anchorage, AK

Sep 2014 - May 2018

Relevant Coursework: Data Analytics, Database Management, Information Security, Systems Analysis and Design, IT Project Management, Cloud Computing, Business Intelligence, Enterprise Architecture, Software Engineering, and Artificial Intelligence.

Links

linkedin.com/in/shanikarecino

Skills

Python

SQL

Tableau

Java

Hadoop

Salesforce

Splunk

Employment History

Senior Systems Analyst at Arctic Information Technology, AK

May 2023 - Present

- Successfully implemented a new ERP system for a major client, resulting in a 20% reduction in operational costs and a 15% increase in overall efficiency within six months.
- Streamlined the IT infrastructure for Arctic Information Technology by consolidating servers and optimizing network performance, leading to a 25% reduction in downtime and a 30% decrease in maintenance costs over one year.
- Led a team of five analysts in the development and deployment of an innovative data analytics platform, enabling clients to make data-driven decisions and improve business outcomes by up to 35% within the first year of adoption.

Systems Analyst II at Resource Data, Inc., AK

Sep 2018 - Apr 2023

- Successfully implemented a new ERP system for a major client, resulting in a 20% increase in operational efficiency and a 15% reduction in costs within the first year.
- Streamlined the data migration process for a critical project, leading to a 30% reduction in time spent on data transfer and a 25% decrease in errors, ultimately saving the company $50,000 in labor costs.
- Developed and executed a comprehensive training program for a team of 25 employees, increasing their proficiency in using advanced analytics tools by 40% and improving overall team performance by 15%.
- Led a cross-functional team in the design and implementation of a custom software solution for a key client, resulting in a 35% increase in project efficiency and a 10% boost in customer satisfaction ratings.

Certificates

Certified Information Systems Analyst (CISA)

May 2022

Certified Business Analysis Professional (CBAP)

Nov 2020