

# Janeka Storkamp

Shift Manager

## Profile

Dedicated Shift Manager with 1 year of experience in effectively supervising and optimizing team performance in fast-paced environments. Proficient in streamlining operations, managing schedules, and resolving conflicts. Adept at implementing process improvements, ensuring customer satisfaction, and maintaining high safety standards. Strong leadership and interpersonal skills, with a proven ability to train and motivate employees for maximum productivity.

## Employment History

### Shift Supervisor at Amazon, WA

Feb 2023 - Present

- Successfully managed a team of 30 warehouse associates in achieving a 15% increase in productivity within six months, by implementing efficient work processes and providing regular performance feedback.
- Streamlined shift handover processes, reducing transition time by 20% and improving overall operational efficiency, which led to a 10% reduction in overtime costs.
- Played a key role in reducing workplace accidents by 25% within one year, through effective safety training, strict enforcement of safety protocols, and close collaboration with the safety committee.

### Assistant Shift Manager at Microsoft, WA

Sep 2022 - Dec 2022

- Successfully trained and managed a team of 10 employees, resulting in a 15% increase in productivity and a 20% decrease in turnover within the first six months.
- Streamlined communication between shifts, leading to a 25% reduction in miscommunication errors and a more efficient handover process.
- Implemented new scheduling software that reduced shift scheduling time by 30%, allowing for better allocation of resources and improved employee satisfaction.

## Certificates

### Certified Shift Manager (CSM)

Mar 2022

### ServSafe Food Protection Manager Certification

Sep 2020

## Memberships

✉ [janeka.storkamp@gmail.com](mailto:janeka.storkamp@gmail.com)

☎ (367) 433-1188

📍 1234 Evergreen Lane, Seattle, WA 98101

## Education

### Associate of Applied Science in Business Management at Bellevue College, Bellevue, WA

Aug 2017 - May 2022

Relevant Coursework: Business Communications, Principles of Management, Organizational Behavior, Human Resource Management, Marketing, Financial Accounting, Managerial Accounting, Business Law, and Operations Management.

## Links

[linkedin.com/in/janekastorkamp](https://www.linkedin.com/in/janekastorkamp)

## Skills

Scheduling

Delegation

Conflict Resolution

Time Management

Inventory Control

Team Building

Performance Evaluation

## Languages

English

Italian