

Chanta Pi

Shipping Manager

Profile

Results-driven Shipping Manager with 2 years of experience in managing and optimizing shipping operations, ensuring timely and accurate deliveries, and reducing logistics costs. Adept at streamlining processes, implementing cost-effective solutions, and fostering strong relationships with carriers and vendors. Proven track record in enhancing team performance, customer satisfaction, and overall operational efficiency.

Employment History

Shipping Manager at FedEx, WV

Mar 2023 - Present

- Successfully reduced shipping costs by 15% in 2019 through the implementation of efficient route optimization and renegotiation of carrier contracts, saving the company \$200,000 annually.
- Managed a team of 25 employees, achieving a 10% increase in overall productivity in 2020 by implementing new training programs and streamlining processes to reduce bottlenecks.
- Implemented a new inventory management system in 2021 that resulted in a 20% reduction in lost or misplaced packages, improving customer satisfaction rates by 8%.
- Oversaw a major warehouse expansion project in 2022, increasing storage capacity by 50% and enabling the facility to accommodate a 30% increase in shipment volume without compromising on efficiency or safety standards.

Assistant Shipping Manager at UPS, WV

Aug 2021 - Feb 2023

- Successfully streamlined shipping processes, resulting in a 15% increase in efficiency and reducing average delivery times by 2 days for UPS customers in the WV region.
- Implemented a new inventory management system that led to a 10% reduction in warehouse storage costs and improved order accuracy by 5%.
- Coordinated with cross-functional teams to develop and launch a successful pilot program for same-day delivery services, which increased customer satisfaction rates by 8% and generated a 12% boost in revenue for the WV branch.
- Trained and supervised a team of 20 shipping staff, achieving a 25% reduction in employee turnover and consistently maintaining a 95% on-time delivery rate for all shipments.

Education

Bachelor of Science in Supply Chain Management at West Virginia University, Morgantown, WV

Sep 2017 - May 2021

Relevant Coursework: Operations Management, Logistics, Procurement, Inventory Management, Transportation and Distribution, Supply Chain Analytics, Demand Planning, Global Sourcing, and Lean Six Sigma.

Details

chanta.pi@gmail.com

(935) 708-0623

123 Maple Street, Charleston, WV 25301

Links

[linkedin.com/in/chantapi](https://www.linkedin.com/in/chantapi)

Skills

Inventory management

Logistics coordination

Time management

Microsoft Excel

Warehouse organization

Team leadership

Problem-solving

Languages

English

Italian

Hobbies

Model building

Gardening

Photography