

# Anwen Hovell

## Shipping Supervisor

### Profile

Dedicated Shipping Supervisor with 2 years of experience managing efficient shipping and distribution operations. Adept at coordinating teams, optimizing processes, and ensuring timely order fulfillment. Demonstrates strong problem-solving and communication skills, with a proven ability to streamline workflow and enhance overall productivity. Committed to ensuring customer satisfaction and maintaining a safe and organized work environment.

### Employment History

#### Shipping Supervisor at C.H. Robinson, MN

Mar 2023 - Present

- Successfully reduced shipping costs by 15% within the first year of employment by streamlining processes, negotiating better rates with carriers, and implementing more efficient route planning strategies.
- Increased on-time delivery rate from 85% to 97% within two years by optimizing scheduling and routing, improving communication with carriers, and addressing any potential issues proactively.
- Oversaw a team of 12 employees, providing mentorship and guidance, resulting in a 20% increase in overall productivity and a 30% reduction in employee turnover rate over a three-year period.
- Implemented a new inventory management system that increased accuracy and efficiency in tracking shipments, leading to a 25% reduction in lost or misdirected packages and a 10% improvement in overall customer satisfaction ratings.

#### Assistant Shipping Supervisor at FedEx Ground, MN

Jul 2021 - Jan 2023

- Successfully managed a team of 15 employees, resulting in a 20% increase in overall shipping efficiency and reducing package handling errors by 10% within the first year.
- Implemented a new inventory tracking system, leading to a 25% reduction in misplaced packages and improving overall customer satisfaction ratings by 15%.
- Coordinated and streamlined the shipping process for a major holiday rush, handling over 50,000 packages daily while maintaining a 98% on-time delivery rate and reducing overtime costs by 30%.

### Certificates

#### Certified in Production and Inventory Management (CPIM)

Dec 2021

#### Certified Supply Chain Professional (CSCP)

✉ [anwen.hovell@gmail.com](mailto:anwen.hovell@gmail.com)

☎ (671) 863-2148

📍 123 Maple St, Minneapolis, MN 55401

### Education

#### Associate of Applied Science in Logistics and Supply Chain Management at Anoka-Ramsey Community College, Coon Rapids, MN

Aug 2017 - May 2021

Relevant Coursework: Supply Chain Management, Logistics Operations, Inventory Control, Transportation and Distribution, Warehouse Management, Procurement and Purchasing, International Logistics, and Demand Planning.

### Links

[linkedin.com/in/anwenhovell](https://www.linkedin.com/in/anwenhovell)

### Skills

Inventory management

Logistics coordination

Time management

Team leadership

Problem-solving

Warehouse safety

Microsoft Excel

### Languages

English

Indonesian