Francis Werdann

Business Analyst

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EDUCATION

Bachelor of Business Administration in Business Analytics at California State University, Long Beach

Aug 2018 - May 2022

Relevant Coursework: Data Analytics, Business Intelligence, Database Management, Big Data, Predictive Modeling, Data Visualization, Decision Analysis, Statistical Methods, Operations Management, and Project Management.

LINKS

linkedin.com/in/franciswerdann

SKILLS

SQL

Tableau

Python

Power BI

R programming

Salesforce

Microsoft Excel

LANGUAGES

English

Italian

HOBBIES

PROFILE

Results-driven Business Analyst with 1 year of experience in analyzing and improving business processes, identifying critical issues, and collaborating with cross-functional teams. Adept at utilizing data-driven insights, critical thinking, and effective communication to drive informed decision-making and deliver value-added solutions. Skilled in leveraging industry tools and methodologies to optimize performance and enhance operational efficiency. A quick learner and a dedicated professional, committed to continuous growth and excellence in the dynamic business landscape.

EMPLOYMENT HISTORY

Senior Business Analyst at Deloitte, CA

Jan 2023 - Present

- Led a team of 5 analysts in the successful implementation of a $3M enterprise resource planning system for a major client, resulting in a 25% increase in operational efficiency and a 15% reduction in costs.
- Conducted comprehensive market research and analysis for a Fortune 500 company, identifying new growth opportunities that led to a 10% increase in annual revenue, amounting to $50M in additional sales.
- Streamlined the financial reporting processes for a large financial services client, reducing the time required for monthly close by 40% and improving the accuracy of financial data by 20%.
- Successfully managed a cross-functional project team in the development and launch of a new mobile banking application, resulting in a 200% increase in user adoption and a 30% decrease in customer service calls related to account management.

Junior Business Analyst at Accenture, CA

Jul 2022 - Nov 2022

- Led a cross-functional team that successfully implemented a new data analytics platform, resulting in a 20% increase in efficiency and saving the client $500,000 annually.
- Conducted a comprehensive market analysis for a major retail client, identifying growth opportunities and contributing to a 15% increase in annual revenue.
- Streamlined and optimized business processes for a financial services client, reducing operational costs by 10% and improving customer satisfaction ratings by 25%.
- Developed and delivered training materials for new business analysts, improving onboarding time by 30% and increasing overall team performance by 15%.

CERTIFICATES

Certified Business Analysis Professional (CBAP)

Apr 2022

Agile Analysis Certification (IIBA-AAC)

Aug 2020

MEMBERSHIPS

International Institute of Business Analysis (IIBA)