



Christain Odea

Social Service

Dedicated Social Service professional with 1 year of experience in providing compassionate support to diverse populations. Adept at assessing needs, developing individualized plans, and collaborating with multidisciplinary teams. Demonstrates strong communication, problem-solving, and interpersonal skills to build trust and rapport with clients. Committed to enhancing the well-being and quality of life for individuals and communities.

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123 Pine Street, Portland, ME 
04101

Education

**Bachelor of Social Work in
Social Service at University
of Maine, Orono, ME**

Aug 2018 - May 2022

Relevant Coursework:
Introduction to Social Work,
Human Behavior and the Social
Environment, Social Welfare
Policy, Research Methods in
Social Work, Social Work
Practice, Case Management,
Crisis Intervention, Community
and Family Services, Mental
Health and Substance Abuse,
Child and Youth Services,
Social Work Ethics, and Field
Practicum.

Links

[linkedin.com/in/christainodea](https://www.linkedin.com/in/christainodea)

Skills

Active Listening

Empathy Development

Conflict Resolution

Crisis Intervention

Motivational Interviewing

Case Management

Trauma-Informed Care

Employment History

Social Service Director at Catholic Charities Maine, ME

Mar 2023 - Present

- Successfully oversaw a 20% increase in client outreach, resulting in over 1,000 additional individuals and families receiving critical support services annually.
- Implemented a new case management system that improved efficiency and reduced administrative costs by 15%, allowing for more resources to be directed towards direct service provision.
- Developed and launched three new programs addressing mental health, substance abuse, and housing stability, which served over 500 individuals in their first year of operation.
- Secured over \$2 million in grant funding to support program expansion and enhance service offerings, resulting in a 25% increase in overall agency capacity.

Social Service Coordinator at Maine Department of Health and Human Services, ME

Aug 2022 - Jan 2023

- Successfully coordinated and managed services for over 500 clients annually, ensuring timely access to essential resources and support programs within the Maine Department of Health and Human Services.
- Streamlined the referral process by implementing an efficient tracking system, resulting in a 40% reduction in processing time and increased client satisfaction rates by 25%.
- Developed and facilitated monthly workshops for over 150 participants, focusing on topics such as employment, housing, and mental health resources, leading to a 30% increase in client self-sufficiency and empowerment.
- Secured \$100,000 in grant funding to expand service offerings, including the creation of a new vocational training program that served over 75 clients within its first year, resulting in a 60% increase in successful job placements.

Certificates

Certified Social Worker (CSW)

Nov 2021

Board Certified Diplomate in Clinical Social Work (BCD)

Apr 2020