

Alveta Dike

Software Project Manager

- ✉ alveta.dike@gmail.com
- ☎ (824) 484-5396
- 📍 123 Oak Street, Little Rock, AR 72201

EDUCATION

Master of Science in Software Engineering at University of Arkansas, Fayetteville, AR

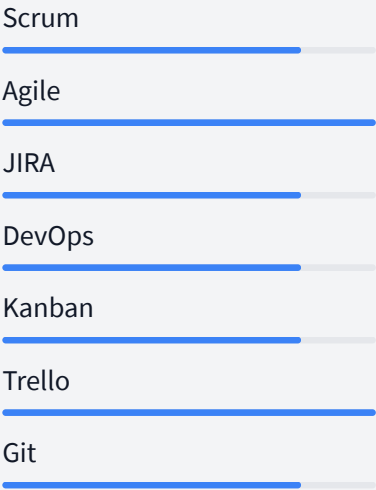
Sep 2013 - May 2018

Relevant Coursework: Advanced Programming, Software Design and Architecture, DevOps, Agile Project Management, Web and Mobile App Development, Cloud Computing, Machine Learning, Data Analytics, Cybersecurity, and Software Quality Assurance.

LINKS

[linkedin.com/in/alvetadike](https://www.linkedin.com/in/alvetadike)

SKILLS



LANGUAGES



HOBBIES

Software development or coding

PROFILE

Results-driven Software Project Manager with 5 years of experience in leading cross-functional teams, managing software development projects, and delivering high-quality solutions on time and within budget. Expertise in Agile methodologies, risk management, and stakeholder communication. Proven ability to drive process improvements, streamline operations, and optimize resource allocation to maximize efficiency and achieve organizational goals. Skilled at fostering collaboration and building strong relationships with clients, vendors, and internal teams to drive project success and customer satisfaction.

EMPLOYMENT HISTORY

- **Software Project Manager at Arkansas Tech Solutions, AR**
May 2023 - Present
 - Successfully led a team of 15 developers to complete a major software upgrade for a key client, resulting in a 30% increase in efficiency and a 25% reduction in support calls.
 - Implemented a new Agile project management methodology across all projects, leading to a 20% improvement in project completion time and a 15% increase in overall customer satisfaction.
 - Oversaw the development and launch of a new mobile application for a high-profile client, achieving over 100,000 downloads within the first month and generating \$500,000 in revenue within the first quarter.
- **Associate Software Project Manager at Edafio Technology Partners, AR**
Aug 2018 - Mar 2023
 - Led a team of 10 software developers in the successful completion of a major healthcare client's system integration project, resulting in a 20% increase in the client's operational efficiency and generating \$1.5 million in revenue for Edafio Technology Partners.
 - Managed and delivered a critical software upgrade for a financial services client, leading to a 30% improvement in their transaction processing time and a 15% reduction in system downtime, ultimately contributing to a 10% increase in the client's overall customer satisfaction rate.
 - Developed and implemented an Agile-based project management framework for the software development team, increasing project delivery speed by 25% and reducing software defects by 18%, leading to a more streamlined development process and higher quality products for Edafio Technology Partners' clients.

CERTIFICATES

Project Management Professional (PMP)

Aug 2021

Certified ScrumMaster (CSM)

Feb 2020