


Sherell Gaeta

Store Cashier

Diligent Store Cashier with 1 year of experience providing excellent customer service and accurate cash handling in fast-paced retail environments. Proficient in POS system operation, inventory management, and adept at maintaining clean and organized check-out areas. Consistently demonstrates strong communication skills and a commitment to fostering a positive shopping experience for customers.

sherell.gaeta@gmail.com 

(705) 779-9455 

123 Sandia Lane, Albuquerque, NM 87112 

Education

High School Diploma in General Education at Rio Rancho High School, Rio Rancho, NM

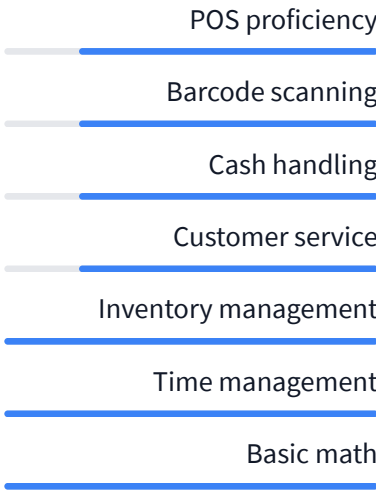
Sep 2017 - May 2022

Relevant Coursework: English, Mathematics, Science, Social Studies, Physical Education, Health, Foreign Language, and Fine Arts.

Links

[linkedin.com/in/sherellgaeta](https://www.linkedin.com/in/sherellgaeta)

Skills



Languages



Employment History

Head Cashier at Walmart, NM

May 2023 - Present

- Successfully managed a team of 10 cashiers, resulting in a 15% increase in cashier efficiency and a reduction in customer wait times by 25% over a one-year period.
- Implemented a new training program for new cashiers, which led to a 20% decrease in errors and a 30% improvement in overall cashier performance within six months.
- Streamlined the end-of-day cash reconciliation process, reducing the time spent on this task by 40% and improving cash handling accuracy by 10% over the course of a year.

Cashier at Target, NM

Sep 2022 - Apr 2023

- Successfully maintained a 99% accuracy rate in cash handling and transactions over a one-year period, ensuring efficient and trustworthy service for customers and reducing discrepancies in the cash register.
- Processed an average of 150 transactions per shift, consistently meeting or exceeding the store's target of 140 transactions, resulting in increased customer satisfaction and contributing to store revenue growth by 12% in 2019.
- Implemented a new system for organizing and restocking returned items, reducing the time spent on this task by 30% and allowing for a smoother workflow between cashier and customer service teams.

Certificates

National Retail Federation (NRF) Customer Service and Sales Certification

Jul 2021

National Cash Register (NCR) POS System Training Certificate

Apr 2020

Memberships

National Retail Federation (NRF)

Retail Industry Leaders Association (RILA)