

# Adina Silton

Systems Analyst

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## Details

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## Profile

Dedicated Systems Analyst with 2 years of experience in optimizing IT system performance, enhancing user experience, and delivering value-driven solutions. Adept at collaborating with cross-functional teams, conducting thorough system analysis, and implementing strategic improvements. Demonstrates strong analytical, problem-solving, and communication skills to drive efficiency and continuous improvement in fast-paced environments.

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## Employment History

### Systems Analyst at Cognizant Technology Solutions, NJ

Feb 2023 - Present

- Successfully implemented a new ERP system, resulting in a 25% reduction in processing time and saving the company \$500,000 annually.
- Streamlined and optimized the IT infrastructure for a major client, reducing system downtime by 40% and increasing overall productivity by 15%.
- Led a team of 6 analysts in the successful completion of a data migration project, consolidating multiple legacy systems into a single, unified platform, and improving data accuracy by 30%.
- Developed and executed a comprehensive training program for 50+ employees, increasing their proficiency in using new software tools and technologies by 60%.

### Associate Systems Analyst at Johnson & Johnson, NJ

Aug 2021 - Jan 2023

- Implemented a data migration project that successfully transferred over 50,000 customer records to a new CRM system, resulting in a 30% increase in data accuracy and improved customer service.
  - Streamlined the software development process by incorporating Agile methodologies, leading to a 25% reduction in time-to-market for new software releases and a 15% increase in team productivity.
  - Designed and executed a comprehensive system integration testing plan for a major ERP implementation, identifying and resolving over 100 critical issues before the system went live, ensuring a smooth transition and minimal disruption to business operations.
  - Led a cross-functional team in the creation of an automated reporting system, reducing manual report generation efforts by 60% and improving the accuracy and timeliness of key business metrics.
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## Education

### Bachelor of Science in Information Systems at Rutgers University, New Brunswick, NJ

Aug 2017 - May 2021