

# Amrita Epp

## Taxi Driver

Diligent and customer-focused Taxi Driver with 1 year of experience providing efficient and safe transportation services in urban environments. Adept at route planning, navigation, and maintaining vehicle cleanliness. Strong track record of punctuality, effective communication, and maintaining a high level of customer satisfaction. Committed to adhering to traffic regulations and prioritizing passenger safety.

[amrita.epp@gmail.com](mailto:amrita.epp@gmail.com) 

(815) 479-7741 

123 Maple Street, Pittsburgh, PA   
15212

## Education

### Commercial Driver's License (CDL) with Passenger Endorsement at Pennsylvania CDL Training School

Aug 2017 - May 2022

Relevant Coursework: Commercial Driver's License (CDL) training with a focus on passenger endorsement, including vehicle safety, passenger management, air brakes, pre-trip inspections, and road testing.

## Links

[linkedin.com/in/amritaep](https://www.linkedin.com/in/amritaep)

## Skills

Route Optimization



GPS Navigation



Defensive Driving



Time Management



Vehicle Maintenance



Customer Service



Conflict Resolution



## Employment History

### Taxi Driver at Yellow Cab Company, PA

May 2023 - Present

- Successfully transported an average of 40 passengers daily throughout the Pennsylvania area, maintaining a 98% customer satisfaction rating over a 5-year period with Yellow Cab Company.
- Reduced fuel costs by 15% through the implementation of efficient driving techniques and effective route planning, resulting in significant savings for the company and increased overall profitability.
- Maintained an impeccable driving record, with zero accidents or traffic violations during a 10-year career with Yellow Cab Company, ensuring the safety and well-being of all passengers and contributing to the company's reputation for reliable service.

### Junior Taxi Driver at Victory Cab Company, PA

Sep 2022 - Apr 2023

- Successfully completed 30 rides per day on average, resulting in a total of over 6,000 rides during the first year at Victory Cab Company.
- Maintained a 4.9-star customer rating out of 5, consistently receiving positive feedback from passengers for excellent service and punctuality.
- Reduced fuel consumption by 15% through efficient route planning and driving techniques, contributing to the company's overall cost savings.
- Achieved a 98% on-time arrival rate for pick-ups, ensuring customer satisfaction and repeat business for Victory Cab Company in PA.

## Certificates

### Commercial Driver's License (CDL) with Passenger Endorsement

May 2022

### Taxi and Limousine Commission (TLC) License

Jul 2020

## Memberships

International Association of Transportation Regulators (IATR)

National Taxi Association (NTA)