

Aris Zerpa

Technical Business Analyst

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📍 123 Maple Street, Detroit, MI 48226

Education

Bachelor of Science in Information Technology and Business Analytics at Michigan State University, East Lansing, MI

Aug 2017 - May 2021

Relevant Coursework: Database Management Systems, Data Analytics, Network Administration, Cloud Computing, IT Security, Web Development, Business Intelligence, Enterprise Systems, Project Management, and Operations Research.

Links

[linkedin.com/in/ariszerpa](https://www.linkedin.com/in/ariszerpa)

Skills

SQL

Python

Tableau

Power BI

Salesforce

Jira

R

Languages

English

Spanish

Profile

Technical Business Analyst with 2 years of experience in leveraging technical expertise to analyze business processes, identify improvement opportunities, and deliver innovative solutions. Proficient in gathering requirements, creating functional specifications, and collaborating with cross-functional teams to optimize business operations. Demonstrated ability to manage multiple projects and effectively communicate with stakeholders, fostering a productive work environment. Committed to driving organizational success through a data-driven approach and strong problem-solving skills.

Employment History

Technical Business Analyst at Ford Motor Company, MI

Apr 2023 - Present

- Led the successful implementation of the company's new ERP system, resulting in a 35% increase in operational efficiency and a 20% reduction in system-related errors.
- Developed and executed a comprehensive data migration strategy for Ford's legacy systems, consolidating and transferring over 2 million records to the new platform with 99.9% accuracy and minimal downtime.
- Collaborated with cross-functional teams to design and launch a new inventory management system that reduced excess stock by 30% and increased turnover rate by 15%, leading to \$1.2 million in annual cost savings.
- Established a data-driven approach to streamline the company's supply chain processes, reducing lead time by 25% and improving supplier performance metrics by 40%.

Associate Technical Business Analyst at General Motors, MI

Sep 2021 - Feb 2023

- Implemented a new data analysis system for the company's manufacturing processes, resulting in a 20% increase in production efficiency and saving \$2 million annually.
- Developed and launched a streamlined inventory management system, reducing excess stock by 30% and improving order fulfillment rates by 15%.
- Collaborated with cross-functional teams to identify and resolve 50+ critical system issues, reducing downtime by 25% and increasing overall system reliability.
- Successfully managed a team of 10 junior analysts, providing mentorship and guidance that led to a 90% retention rate and increased team productivity by 35%.

Certificates

Certified Business Analysis Professional (CBAP)

Dec 2021

Agile Certified Practitioner (PMI-ACP)

May 2020