Maurissa Bedrossian

Technical Project Manager

Profile

Technical Project Manager with 5 years of experience in leading complex IT projects, utilizing strong analytical and problem-solving skills to deliver innovative solutions. Expert in agile methodologies, managing cross-functional teams, and ensuring on-time, within-budget project completion. Proven ability to drive process improvements, optimize resources, and implement best practices to achieve business objectives. Adept at stakeholder communication and fostering collaborative team environments.

Employment History

Technical Project Manager at Google LLC, CA

Mar 2023 - Present

- Successfully managed and delivered a high-priority project to redesign Google's search algorithm, resulting in a 25% improvement in search accuracy and a 15% increase in user satisfaction.
- Streamlined cross-functional team communication by implementing Agile methodologies and tools, leading to a 30% reduction in project delivery time and a 20% increase in overall team efficiency.
- Led the integration of Google Assistant into third-party smart home devices, contributing to a 50% growth in Google Assistant's user base and a 35% increase in customer retention for Google Home products.

Associate Technical Project Manager at Cisco Systems, Inc., CA

Jul 2018 - Feb 2023

- Led a cross-functional team of 10 engineers to successfully deliver a major network infrastructure upgrade project for a Fortune 500 client, resulting in a 30% increase in the client's network capacity and a 25% reduction in latency.
- Managed end-to-end implementation of a new data center migration project for a large enterprise customer, consolidating 3 legacy data centers into a single state-of-the-art facility, achieving a 40% reduction in operational costs and a 35% improvement in energy efficiency.
- Streamlined project management processes and tools across the technical project management team, reducing project delivery times by 20% and increasing overall team productivity by 15%.
- Oversaw the successful launch of a new cloud-based collaboration platform for a global technology client, integrating with their existing infrastructure and onboarding over 50,000 users within the first 3 months of deployment.

Certificates

Project Management Professional (PMP)

Nov 2021

Contact

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Education

Master of Science in Information Technology and Project Management at California State University, Fullerton

Sep 2013 - May 2018

Relevant Coursework: Advanced IT Project Management, Agile Frameworks and Methodologies, Risk Analysis and Assessment, IT Service Management, Business Analytics, Information Security, Enterprise Architecture, IT Governance, and Emerging Technologies.

Links

linkedin.com/in/maurissabedrossian

Skills

Scrum

Agile

JIRA

DevOps

Git

Kanban

Trello

Languages

English

Indonesian