

KATRENIA AEBY

Technical Trainer

katrenia.aeby@gmail.com

(167) 547-9461

123 Oak Street, Birmingham, AL 35209



PROFILE

Results-driven Technical Trainer with 2 years of experience in designing and delivering engaging training programs for diverse IT teams. Adept at developing customized learning solutions to enhance technical skills, optimize productivity, and drive business performance. Proven ability to assess training needs and leverage effective instructional techniques to foster a culture of continuous learning. Skilled in fostering strong relationships with cross-functional teams and stakeholders to support organizational objectives.

LINKS

[linkedin.com/in/katreniaaeby](https://www.linkedin.com/in/katreniaaeby)

SKILLS

Python

JavaScript

SQL

Machine Learning

Cybersecurity

Cloud Computing

Data Visualization

LANGUAGES

English

Japanese

HOBBIES

EMPLOYMENT HISTORY

● Technical Trainer at Technical Trainer Companies in AL., AL

Mar 2023 - Present

- Developed and implemented a comprehensive training program for over 500 employees, resulting in a 35% increase in overall technical proficiency and a 20% reduction in support tickets.
- Successfully trained and certified 120 technicians across the organization in various technical skills, leading to a 25% increase in productivity and a 15% decrease in project completion time.
- Created and managed an online learning platform for continuous technical skill development, which was utilized by over 700 employees and contributed to a 10% improvement in employee retention rates.

● Associate Technical Trainer at , AL

Jul 2021 - Feb 2023

- Successfully trained over 200 employees in advanced technical skills, resulting in a 35% increase in overall team efficiency within the company.
- Developed and implemented a comprehensive technical training program that reduced onboarding time for new hires by 50%, increasing productivity and decreasing costs.
- Led a team of 5 trainers to design and deliver industry-specific technical courses, resulting in a 25% increase in client satisfaction ratings for customized training programs.
- Conducted regular evaluations of training effectiveness, leading to a 40% improvement in knowledge retention and application among trainees.

EDUCATION

Bachelor of Science in Information Technology and Training at University of Alabama at Birmingham, AL

Sep 2017 - May 2021

Relevant Coursework: Database Management, Cybersecurity, Network Administration, Web Development, Data Analytics, Cloud Computing, IT Project Management, and IT Training Methodology.

CERTIFICATES

CompTIA Certified Technical Trainer (CTT+)

Jul 2021

Microsoft Certified Trainer (MCT)

May 2020