

NICHOLETTE WESTDORP

Technical Training Manager

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PROFILE

Technical Training Manager with 5 years of experience in designing, developing, and delivering high-impact training programs for diverse technical teams. Proven ability to assess training needs, create customized curricula, and implement effective learning solutions. Demonstrated success in enhancing employee performance, productivity, and technical skills, while fostering a positive learning environment. Strong leadership, communication, and collaboration skills, with a track record of driving continuous improvement and innovation in training methodologies.

LINKS

[linkedin.com/in/nichollettewestdorp](https://www.linkedin.com/in/nichollettewestdorp)

SKILLS

Python

JavaScript

SQL

Machine Learning

Cloud Computing

Cybersecurity

Data Visualization

LANGUAGES

English

Indonesian

EMPLOYMENT HISTORY

● Technical Training Manager at Lockheed Martin, VA

Apr 2023 - Present

- Successfully trained and developed a team of 50 technical professionals, resulting in a 30% increase in overall productivity and efficiency for Lockheed Martin's Virginia operations.
- Implemented a new training program that reduced onboarding time for new hires by 25%, allowing them to contribute to projects faster and saving the company \$500,000 in training costs annually.
- Led the successful integration of an advanced e-learning platform, increasing employee engagement in training by 40% and reducing training-related travel expenses by \$300,000 per year.

● Assistant Technical Training Manager at Booz Allen Hamilton, VA

Sep 2018 - Mar 2023

- Developed and implemented a comprehensive technical training program for over 500 employees, resulting in a 40% increase in skill proficiency and a 30% reduction in onboarding time.
- Successfully managed a budget of \$1.5 million for training resources and equipment, optimizing allocation and reducing overall training costs by 20%.
- Collaborated with cross-functional teams to identify and address skill gaps, leading to a 25% increase in project efficiency and a 15% improvement in client satisfaction ratings.

EDUCATION

Bachelor of Science in Technical Education and Training Management at Virginia Tech, Blacksburg, VA

Sep 2013 - May 2018

Relevant Coursework: Instructional Design, Curriculum Development, Adult Learning Theory, Training Methods and Techniques, Performance Assessment, E-Learning, Organizational Development, Project Management, Human Resource Management, and Educational Technology.

CERTIFICATES

Certified Technical Trainer (CTT+)

Sep 2021

Certified Professional in Training Management (CPTM)

May 2020