

Charolette Marciel

Technology Analyst

Profile

Dedicated Technology Analyst with 1 year of experience in providing strategic insights, data-driven analysis, and innovative solutions to enhance business performance. Proficient in various analytical tools, with a strong foundation in IT systems and processes. Adept at collaborating with cross-functional teams and stakeholders to drive technology improvements and optimize results. Excellent communication and problem-solving skills, with a passion for staying current on industry trends and emerging technologies.

Employment History

Technology Analyst at Qualtrics, UT

Mar 2023 - Present

- Implemented a new data analytics tool that streamlined the decision-making process for the product team, resulting in a 20% increase in efficiency and saving the company over \$100,000 annually.
- Developed and executed a comprehensive cybersecurity strategy that reduced system vulnerabilities by 75%, leading to a 50% decrease in security incidents and breaches within a year.
- Led a cross-functional team in the successful integration of two major software platforms, resulting in a 30% reduction in manual workload and contributing to a 15% increase in overall productivity for the technology department.

Associate Technology Analyst at , UT

Jul 2022 - Feb 2023

- Successfully implemented a new software system for a major client, resulting in a 30% increase in efficiency and a 20% reduction in project completion time.
- Conducted a comprehensive technology audit for a large organization, identifying potential security risks and recommending solutions that led to a 15% improvement in overall system security.
- Managed a team of 4 junior analysts on a high-profile project, consistently meeting deadlines and delivering a final product that exceeded client expectations by 10%.
- Streamlined the company's internal IT infrastructure, leading to a 25% reduction in technical support requests and a 20% increase in employee productivity.

Education

Bachelor of Science in Information Technology at University of Utah, Salt Lake City, UT

Aug 2017 - May 2022

Relevant Coursework: Programming, Web Development, Cybersecurity, Data Analytics, Networking, Cloud Computing, Artificial Intelligence, Project Management, IT Management, and Computer Hardware.

Certificates

Details

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Links

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Skills

Python

SQL

Tableau

Machine Learning

Cybersecurity

Cloud Computing

JavaScript

Languages

English

French

Hobbies

Building and programming robots

Exploring new software and applications

Attending technology conferences and workshops