Amenda Logalbo

Technology Manager

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📞 (909) 055-7231
📍 123 Maple Street, St. Paul, MN 55101

EDUCATION

Master of Science in Information Technology Management at University of Minnesota, Twin Cities, MN

Sep 2013 - May 2018

Relevant Coursework: Advanced IT Project Management, IT Governance and Compliance, Enterprise Architecture, Data Analytics and Visualization, Cybersecurity and Risk Management, IT Service Management, Cloud Computing, Emerging Technologies, and Business Strategy Integration.

LINKS

linkedin.com/in/amendalogalbo

SKILLS

Cybersecurity

Cloud Computing

Data Analytics

Artificial Intelligence

Blockchain

DevOps

Machine Learning

LANGUAGES

English

Portuguese

HOBBIES

PROFILE

A dynamic and results-driven Technology Manager with 5 years of experience in leading cross-functional teams, implementing innovative technologies, and driving continuous improvement initiatives. Proven success in managing complex projects, optimizing IT infrastructure, and developing strategic plans to increase efficiency and reduce costs. Strong expertise in problem-solving, stakeholder management, and fostering a collaborative work environment. Committed to leveraging technical knowledge to drive business growth and enhance overall performance.

EMPLOYMENT HISTORY

Technology Manager at Best Buy Co., Inc., MN

Apr 2023 - Present

- Managed and executed the successful integration of 2 new software systems across 50 store locations, resulting in a 25% decrease in customer wait times and a 15% increase in overall sales.
- Spearheaded a team of 10 IT professionals in the deployment of a company-wide cybersecurity strategy, leading to a 40% reduction in security incidents and a 30% improvement in data protection.
- Developed and implemented a technology training program for over 200 employees, increasing staff proficiency in key software applications by 35% and boosting overall productivity by 20%.

Assistant Technology Manager at 3M Company, MN

Aug 2018 - Feb 2023

- Implemented a new project management system, resulting in a 25% reduction in project completion time and a 15% increase in overall team efficiency.
- Directed the successful integration of a new data analytics platform, leading to a 10% increase in data-driven decision making and a 20% improvement in performance metrics across the department.
- Managed a cross-functional team of 50+ employees in the development and launch of a groundbreaking new product line, generating over $2 million in revenue within the first year.
- Streamlined internal communication processes, reducing email volume by 30% and increasing overall team productivity by 10%.

CERTIFICATES

Certified Technology Manager (CTM)

Feb 2022

Project Management Professional (PMP)

Aug 2020

MEMBERSHIPS

Association for Computing Machinery (ACM)

Institute of Electrical and Electronics Engineers (IEEE)