KATE DEPENNING
Technology Project Manager

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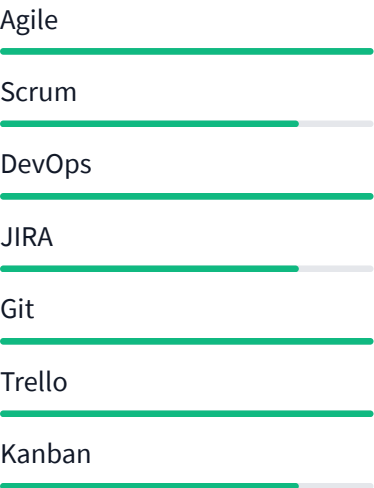1234 Maple Street, St. Paul, MN 55101

PROFILE

A results-driven Technology Project Manager with 5 years of experience in successfully leading and delivering complex, cross-functional technology projects. Possesses a strong track record of effectively managing resources, budgets, and timelines to achieve project objectives. Skilled in fostering collaboration and communication among diverse teams, streamlining processes, and implementing innovative solutions. Demonstrated expertise in agile methodologies and a commitment to continuous improvement. Adept at navigating the rapidly evolving technological landscape and driving digital transformation initiatives for business growth.

LINKS

linkedin.com/in/katedepenning

SKILLS

Agile

Scrum

DevOps

JIRA

Git

Trello

Kanban

LANGUAGES

English

EMPLOYMENT HISTORY

Technology Project Manager at Cognizant Technology Solutions, MN
Feb 2023 - Present

- Successfully led a team of 15 software engineers to develop and deploy a customized CRM solution for a major client, resulting in a 20% increase in client satisfaction and a 30% reduction in support requests.
- Streamlined the software development process by implementing Agile methodologies, reducing the average project delivery time by 40% and increasing on-time delivery rates to 95%.
- Managed a $2 million technology project portfolio, consistently delivering projects within budget and scope, while achieving a 90% client retention rate.

Associate Technology Project Manager at Best Buy, MN
Sep 2018 - Dec 2022

- Successfully managed the integration of a new inventory management system across 50 store locations, resulting in a 20% reduction in stock discrepancies and a 15% increase in overall warehouse efficiency.
- Coordinated the deployment of a company-wide employee training program on new technology products, leading to a 25% increase in sales of those products and a 10% improvement in overall customer satisfaction ratings.
- Led a cross-functional team in the development and implementation of a new e-commerce platform, which increased online sales by 30% and reduced page load times by 40%, significantly improving the user experience for Best Buy customers.

EDUCATION

Master of Science in Information Technology Management at University of Minnesota, Twin Cities, MN
Aug 2014 - May 2018

Relevant Coursework: IT Project Management, Information Security and Risk Management, Emerging Technologies, Data Analytics and Decision Making, IT Governance and Strategy, Enterprise Architecture, IT Service and Operations Management, and Software Development for IT Managers.

CERTIFICATES

Project Management Professional (PMP)
Apr 2022

Certified ScrumMaster (CSM)
Aug 2020