

# YOLANDE POER

Telecommunications Manager

[yolande.poer@gmail.com](mailto:yolande.poer@gmail.com)

(397) 309-3171

1234 Maple Street, Columbus, OH 43215



## PROFILE

Telecommunications Manager with 5 years of experience in overseeing and implementing telecom projects, managing teams, and driving technical advancements. Proven ability to optimize network performance, improve operational efficiency, and reduce costs. Adept at fostering relationships with clients and vendors, maintaining regulatory compliance, and staying up-to-date with industry trends. Demonstrates strong leadership, analytical, and project management skills to deliver exceptional results.

## LINKS

[linkedin.com/in/yolandepoer](https://www.linkedin.com/in/yolandepoer)

## SKILLS

VoIP

Fiber Optics

LTE/4G/5G

MPLS

SD-WAN

Network Security

Unified Communications

## LANGUAGES

English

Indonesian

## HOBBIES

## EMPLOYMENT HISTORY

### ● Telecommunications Manager at Cincinnati Bell, OH

May 2023 - Present

- Successfully implemented a network upgrade project for Cincinnati Bell, resulting in a 25% increase in network capacity and a 15% reduction in latency, enhancing the overall customer experience.
- Managed a cross-functional team of 10 engineers and technicians to complete the deployment of 5G infrastructure across 50 sites in the Cincinnati area within six months, ensuring Cincinnati Bell's competitive advantage in the local market.
- Reduced operating expenses by 20% by streamlining processes, renegotiating vendor contracts, and implementing energy-saving initiatives, contributing to an annual savings of \$1.2 million for the company.

### ● Telecommunications Specialist at AT&T Ohio, OH

Aug 2018 - Apr 2023

- Successfully managed the deployment of a statewide fiber-optic network in Ohio, resulting in a 25% increase in overall network capacity and a 15% reduction in service outages.
- Optimized AT&T's mobile network coverage in Ohio, leading to a 30% improvement in customer satisfaction ratings and a 10% increase in new subscribers within the region.
- Led a cross-functional team in the design and implementation of a new telecommunications infrastructure for a major business client, resulting in a 50% reduction in their communication costs and a 20% increase in system efficiency.
- Developed a comprehensive training program for new hires, which reduced onboarding time by 30% and increased employee retention rates by 15% within the first year.

## EDUCATION

### Bachelor of Science in Telecommunications Management at Ohio University, Athens, OH

Aug 2014 - May 2018

Relevant Coursework: Network Design and Management, Wireless Communications, Network Security, Data Analysis, Project Management, Telecommunications Policy and Regulation, VoIP Technologies, Fiber Optic Communications, Digital Signal Processing, and Business Strategy.

## CERTIFICATES

### Certified Telecommunications Project Management (CTPM)

Sep 2021