

PAYTTON BESTUL

Teller

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(604) 180-5659

1234 Desert Sun Lane, Phoenix, AZ 85021



PROFILE

Results-driven Teller with 1 year of experience in providing exceptional customer service and accurately handling financial transactions. Proficient in cash management, cross-selling bank products, and maintaining strict adherence to compliance regulations. Adept at building strong customer relationships and working collaboratively in fast-paced environments. Demonstrated ability to identify customer needs and actively contribute to overall branch success.

LINKS

[linkedin.com/in/payttonbestul](https://www.linkedin.com/in/payttonbestul)

SKILLS

Cash handling

Customer service

Fraud detection

Microsoft Excel

Account management

Cross-selling

Problem-solving

LANGUAGES

English

Hindi

HOBBIES

EMPLOYMENT HISTORY

Teller I at Arizona Central Credit Union, AZ

Mar 2023 - Present

- Successfully processed over 150 daily transactions for customers, maintaining 99% accuracy and contributing to branch efficiency at Arizona Central Credit Union.
- Achieved a customer satisfaction rating of 95% by providing exceptional service and resolving account-related issues promptly, boosting the overall reputation of the credit union in the community.
- Cross-sold financial products and services, resulting in an increase of 20% in new account openings and contributing to a 15% growth in the loan portfolio during my tenure.

Teller II at OneAZ Credit Union, AZ

Jul 2022 - Jan 2023

- Successfully processed over 500 daily transactions with a 99% accuracy rate, ensuring efficient customer service and maintaining the high standards of OneAZ Credit Union.
- Identified and prevented 20 instances of potential fraud, safeguarding over \$100,000 in customer funds and contributing to the overall security and reputation of the credit union.
- Cross-sold banking products and services to 100 clients within a year, resulting in a 15% increase in new account openings and contributing to the growth of OneAZ Credit Union's customer base.
- Assisted in training and mentoring 10 new tellers, improving the team's overall performance and fostering a positive and supportive work environment.

EDUCATION

Associate of Arts in Finance at Scottsdale Community College, Scottsdale, AZ

Aug 2017 - May 2022

Relevant Coursework: Financial Accounting, Managerial Accounting, Business Statistics, Microeconomics, Macroeconomics, Corporate Finance, Personal Finance, Investments, Financial Planning, and Risk Management.

CERTIFICATES

Certified Bank Teller (CBT)

Nov 2021

National Check Professional (NCP)

Jun 2020