

Amber Wittrock

Terminal Operator

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📍 123 Maple St, Nashville, TN 37215

EDUCATION

Diploma in Terminal Operations Management at University of Tennessee, Knoxville, TN

Sep 2018 - May 2022

Relevant Coursework: Terminal Operations Management, Port Logistics, Supply Chain Management, Maritime Economics, Intermodal Freight Transport, Safety and Security in Terminal Operations, Port Planning and Development, Terminal Automation, and Maritime Regulations and Policies.

LINKS

[linkedin.com/in/amberwittrock](https://www.linkedin.com/in/amberwittrock)

SKILLS

UNIX commands

Shell scripting

Network troubleshooting

Mainframe operations

Linux administration

Cybersecurity protocols

SQL queries

LANGUAGES

English

Russian

HOBBIES

Model railroading

PROFILE

Dedicated Terminal Operator with 1 year of experience in efficiently managing daily terminal operations, including loading and unloading of cargo, equipment maintenance, and safety compliance. Demonstrates strong problem-solving skills and adaptability to ensure smooth operations. Committed to continuous improvement and maximizing efficiency in fast-paced environments.

EMPLOYMENT HISTORY

Terminal Operator at Cumberland Terminal Services, TN

May 2023 - Present

- Successfully managed the loading and unloading of over 500,000 tons of cargo annually, ensuring efficient and safe operations at the Cumberland Terminal Services facility in Tennessee.
- Spearheaded a safety initiative that reduced workplace accidents by 30% within one year, resulting in increased worker productivity and decreased downtime due to injuries.
- Implemented a new inventory management system that increased accuracy in tracking cargo by 25%, leading to a significant reduction in misplaced items and improved customer satisfaction.
- Trained and supervised a team of 20 terminal operators, achieving a 15% increase in overall productivity and enhancing the terminal's ability to handle higher volumes of cargo.

Assistant Terminal Operator at Gibson Terminal & Bulk Storage, TN

Aug 2022 - Apr 2023

- Successfully managed the loading and unloading of over 500,000 barrels of petroleum products per month, ensuring efficient terminal operations and customer satisfaction.
- Implemented a new safety protocol that reduced workplace accidents by 30%, resulting in increased productivity and employee morale.
- Coordinated with multiple departments to optimize scheduling for 200+ tanker trucks daily, reducing wait times by 25% and improving overall terminal efficiency.
- Conducted regular inspections and maintenance on terminal equipment, leading to a 15% decrease in equipment downtime and contributing to overall operational excellence.

CERTIFICATES

International Liquid Terminal Association (ILTA) Operator Certification

Dec 2021

Certified Control Room Operator (CCRO)

Jul 2020

MEMBERSHIPS