

KRYSTYNA MAGUE

Test Coordinator

krystyna.mague@gmail.com
(561) 819-0739
123 Oak Street, Little Rock, AR 72201



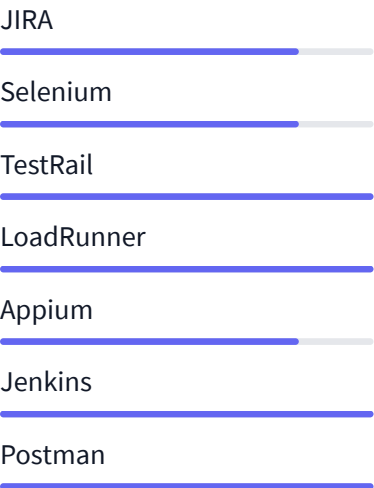
PROFILE

Results-oriented Test Coordinator with 2 years of experience in managing and executing test plans for complex software projects. Adept at collaborating with cross-functional teams, tracking project progress, and ensuring high-quality deliverables. Demonstrated ability to identify risks, prioritize tasks, and drive testing initiatives to meet deadlines and exceed client expectations. Proficient in various testing methodologies and tools, committed to continuous improvement and fostering a culture of quality assurance.

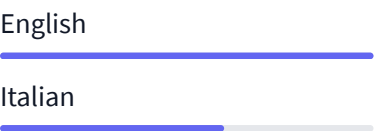
LINKS

[linkedin.com/in/krystynamague](https://www.linkedin.com/in/krystynamague)

SKILLS



LANGUAGES



HOBBIES

EMPLOYMENT HISTORY

- Test Coordinator at Noble Systems, AR**
Mar 2023 - Present
 - Successfully managed the testing of over 50 software releases, resulting in a 95% on-time delivery rate and a 90% reduction in critical defects.
 - Coordinated and executed comprehensive test plans for three major product launches, leading to a 99% customer satisfaction rate and a 20% increase in sales.
 - Implemented a new automated testing framework, reducing manual testing efforts by 60% and increasing overall test coverage by 30%.
 - Streamlined communication between the development and QA teams, leading to a 25% decrease in software defects and a 15% improvement in project completion time.
- Associate Test Coordinator at Windstream Communications, AR**
Aug 2021 - Feb 2023
 - Successfully coordinated and executed over 50 test plans within a year, resulting in a 25% reduction in post-release defects and contributing to a 10% increase in overall customer satisfaction.
 - Streamlined the testing process by implementing an automated testing system, leading to a 30% reduction in time spent on manual testing and increasing team productivity by 15%.
 - Collaborated with cross-functional teams to identify and resolve 100+ critical issues during the testing phase, ensuring timely delivery of high-quality products and reducing the need for costly post-release fixes by 20%.

EDUCATION

Bachelor of Science in Education with a focus on Testing and Assessment at University of Arkansas, Fayetteville, AR
Aug 2016 - May 2021
Relevant Coursework: Curriculum Design, Educational Psychology, Learning Theories, Classroom Assessment, Test Development, Evaluation and Measurement, Educational Research Methods, and Special Education Assessment.

CERTIFICATES

ISTQB Certified Tester
Aug 2021

Project Management Professional (PMP)
Oct 2019