


Clella Vandenberg

Transition Manager

Results-driven Transition Manager with 5 years of experience in leading smooth and efficient business transitions. Proven track record in change management, project planning, and stakeholder engagement. Demonstrates exceptional ability to identify and mitigate risks, optimize resources, and deliver successful outcomes in complex, multi-disciplinary environments. Adept at fostering a culture of continuous improvement and maintaining strong relationships with clients and cross-functional teams.

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123 Maple Street, Columbus, OH 43215 

Education

Master of Business Administration in Change Management at Fisher College of Business, Ohio State University, Columbus, OH

Sep 2013 - May 2018


Relevant Coursework:
Strategic Change Management, Organizational Transformation, Leadership Development, Innovation Management, Project Management, Human Resource Management, and Business Analytics.

Links

[linkedin.com/in/clellavandenberg](https://www.linkedin.com/in/clellavandenberg)

Skills

Change Management 

Stakeholder Engagement 

Risk Mitigation 

Agile Methodologies 

Project Planning 

Resource Allocation 

Performance Metrics 

Employment History

Transition Manager at PNC Financial Services Group, OH

Apr 2023 - Present

- Successfully managed the transition of 50+ clients, representing over \$2 billion in assets, to PNC's wealth management platform within a 12-month period, ensuring a seamless experience for clients and maintaining a 98% retention rate.
- Streamlined internal processes for onboarding new clients, resulting in a 30% reduction in time spent on administrative tasks, allowing the team to focus more on client engagement and business development.
- Implemented a comprehensive training program for new transition team members, increasing efficiency by 25% and significantly reducing the ramp-up time for new hires to become fully proficient in their roles.

Associate Transition Manager at KeyCorp, OH

Sep 2018 - Mar 2023

- Successfully facilitated the seamless transition of over 50 clients, representing \$2 billion in assets, to KeyCorp's banking platform within a six-month timeframe, ensuring minimal disruption to their businesses.
- Streamlined internal processes and communication channels, leading to a 30% reduction in onboarding time for new clients and a 15% increase in overall client satisfaction ratings.
- Developed and implemented a comprehensive training program for the transition management team, resulting in a 20% increase in efficiency and a 10% reduction in employee turnover.

Certificates

Certified Change Management Professional (CCMP)

Jan 2022

Project Management Professional (PMP)

Oct 2020

Memberships

Association of Change Management Professionals (ACMP)