# Gaila Mantey Underwriting Assistant

### Profile

Results-driven Underwriting Assistant with 1 year of experience in the insurance industry. Proficient in conducting risk assessments, analyzing policy applications, and providing administrative support to underwriters. Strong attention to detail, excellent organizational skills, and a proven track record of meeting deadlines. Adept at maintaining positive relationships with clients and colleagues, committed to contributing to the overall success of the team.

## Employment History

# Underwriting Assistant at Berkshire Hathaway Homestate Companies, NE

May 2023 - Present

- Successfully processed and issued 150+ commercial insurance policies within the first year of employment, ensuring accuracy and timely delivery to clients and agents, contributing to a 10% increase in new business for the company.
- Implemented a new underwriting documentation system that reduced processing time by 20%, allowing for faster response times to agents and increasing overall team efficiency.
- Assisted in training and onboarding three new Underwriting Assistants, leading to increased productivity and a 15% reduction in errors within their first six months of employment.

# Junior Underwriting Assistant at Great American Insurance Group, NE

Aug 2022 - Apr 2023

- Successfully processed and issued over 250 new insurance policies within the first year of joining Great American Insurance Group, NE, resulting in a 20% increase in new business for the company.
- Streamlined the underwriting process by implementing an automated document management system, reducing the time spent on manual document handling by 30% and increasing overall efficiency in the underwriting department.
- Assisted in retaining 95% of existing clients through timely and accurate policy renewals, endorsements, and cancellations, contributing to a 10% growth in annual revenue for the company.

### Education

Associate of Applied Science in Insurance and Risk Management at Southeast Community College, Lincoln, NE

Sep 2017 - May 2022

Relevant Coursework: Risk Analysis, Insurance Principles, Business Law, Ethics in Insurance, Property and Casualty Insurance, Life and Health Insurance, Insurance Claims Management, and Financial Planning.

#### **Details**

gaila.mantey@gmail.com (452) 915-8400 123 Main St, Omaha, NE 68102

#### Links

linkedin.com/in/gailamantey

#### **Skills**

Risk assessment

Data analysis

Policy review

Microsoft Excel

Communication

Attention to detail

Time management

#### Languages

English

Spanish

#### **Hobbies**

Collecting vintage memorabilia Gardening and landscaping Painting and sketching