


Trish Mayhill

UPS Driver

Dedicated UPS Driver with 1 year of experience ensuring accurate and timely delivery of packages. Expert at route planning, time management, and customer service, with a strong commitment to safety and efficiency. Demonstrated ability to maintain a high level of professionalism and adapt to changing schedules and demands. Excellent communication skills and a proven track record of meeting delivery goals in fast-paced, deadline-driven environments.

trish.mayhill@gmail.com 

(246) 773-4153 

1234 Sunshine Blvd, Orlando, 
FL 32801

Education

Commercial Driver's License (CDL) at Florida CDL School, Orlando, FL

Sep 2017 - May 2022

Relevant Coursework: Vehicle Inspection and Maintenance, Defensive Driving, Hazardous Materials Handling, Cargo Securement, Air Brakes, Map Reading and Route Planning, Hours of Service Regulations, and Accident Procedures.

Links

[linkedin.com/in/trishmayhill](https://www.linkedin.com/in/trishmayhill)

Skills

Route Optimization

Time Management

Vehicle Maintenance

Package Handling

Customer Service

Safety Protocols

GPS Navigation

Languages

Employment History

UPS Driver at United Parcel Service, Inc., FL

Feb 2023 - Present

- Delivered an average of 250 packages daily, maintaining a 99% on-time delivery rate and contributing to the branch's overall efficiency and customer satisfaction.
- Successfully managed a route covering over 150 miles across diverse neighborhoods in Florida, ensuring timely deliveries and pickups while adhering to safety protocols and traffic regulations.
- Trained and mentored 5 new UPS drivers, sharing best practices and route optimization techniques, leading to a 20% reduction in delivery time for new hires.

UPS Driver Assistant at UPS Ground Freight, Inc., FL

Jul 2022 - Jan 2023

- Successfully assisted in the delivery of over 500 packages daily, ensuring timely and accurate deliveries to both residential and commercial customers in the Florida region.
- Streamlined loading and unloading processes by implementing an efficient sorting system, resulting in a 20% reduction in package handling time and a 15% increase in overall productivity.
- Maintained a 98% customer satisfaction rating through effective communication and problem-solving skills, leading to improved customer relations and an increase in repeat business for UPS Ground Freight, Inc.

Certificates

Commercial Driver's License (CDL)

Jul 2021

Department of Transportation (DOT) Physical Certification

Oct 2019

Memberships

Teamsters Union

International Brotherhood of Teamsters