

Berneta Nivison



Utilities Operator

Utilities Operator with 1 year of experience in effectively monitoring and operating various utility systems, including water treatment, gas distribution, and power generation. Demonstrated ability to conduct regular inspections, maintenance, and troubleshooting to ensure optimal system performance and compliance with safety regulations. Adept at collaborating with cross-functional teams and adapting to rapidly changing requirements in a fast-paced environment. Committed to continuous learning and professional development in the utilities industry.

berneta.nivison@gmail.com

(712) 318-0601

1234 Oak Street, Portland, OR 97205



Education

**Associate of Applied Science
in Utility Operations
at Portland Community
College, Portland, OR**

Aug 2017 - May 2022

Relevant Coursework:
Power Systems, Electrical
Circuits, Instrumentation and
Control, Mechanical Systems,
Water and Wastewater
Treatment, Safety and
Environmental Regulations,
System Operations, and
Technical Communications.

Links

[linkedin.com/in/bernetanivison](https://www.linkedin.com/in/bernetanivison)

Skills

SCADA proficiency

GIS mapping

PLC programming

AutoCAD expertise

ArcGIS software

Water treatment knowledge

Electrical troubleshooting

Employment History

Utilities Operator at Pacific Power, OR

Apr 2023 - Present

- Successfully reduced energy consumption by 15% through the implementation of energy-efficient technologies and practices, resulting in an annual cost savings of \$200,000 for Pacific Power.
- Streamlined the utilities operations process by upgrading the control system software, which led to a 20% increase in overall efficiency and a reduction in system downtime by 10%.
- Managed a team of 12 technicians in maintaining and operating utility systems, achieving a 97% on-time completion rate for all scheduled maintenance tasks and a 30% reduction in unscheduled repairs.
- Implemented a comprehensive safety training program for all Utilities Operator staff, resulting in a 40% decrease in workplace accidents and contributing to a 25% reduction in workers' compensation claims.

Assistant Utilities Operator at Portland General Electric, OR

Sep 2022 - Feb 2023

- Successfully reduced equipment downtime by 15% through diligent monitoring, preventive maintenance, and timely repairs, resulting in increased overall efficiency of the utility plant operations.
- Effectively coordinated with a team of 5 operators to implement a new safety protocol, which led to a 20% decrease in workplace incidents and improved overall safety performance within the first six months.
- Streamlined the reporting process for equipment malfunctions and maintenance needs by developing a user-friendly digital tracking system, leading to a 25% reduction in response time and faster resolution of plant issues.

Certificates

Certified Energy Manager (CEM)

Sep 2021

Water Treatment Operator Certification

Mar 2020