

# Carleshia Nicewonger

Veterinary Technician

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## Details

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(709) 132-7632

125 Maple Street, Buffalo, NY 14221

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## Profile

Dedicated and compassionate Veterinary Technician with 2 years of experience in providing excellent care and support to both animals and pet owners. Highly skilled in assisting with diagnostic procedures, surgery preparations, and medical treatments while ensuring the safety and comfort of patients. Adept at building strong relationships with clients and fostering a positive environment for optimal healthcare outcomes. Committed to staying current with the latest advancements in veterinary medicine and technology to provide the highest quality service.

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## Employment History

### Veterinary Technician at Veterinary Emergency Group, NY

May 2023 - Present

- Successfully assisted in over 300 emergency surgeries, contributing to a 95% success rate and improving patient outcomes at Veterinary Emergency Group, NY.
- Streamlined the diagnostic process for 500+ critical cases by implementing an effective triage system, resulting in a 30% reduction in wait times and increased patient satisfaction.
- Trained and mentored 10 new veterinary technicians, enhancing their skills and knowledge, leading to a 20% increase in overall team efficiency and performance.
- Developed and implemented a comprehensive inventory management system that reduced medication waste by 40% and saved the clinic \$15,000 annually in supply costs.

### Veterinary Assistant at Banfield Pet Hospital, NY

Aug 2021 - Apr 2023

- Successfully assisted in over 500 surgical procedures, ensuring proper care and safety of the animals while maintaining a sterile environment.
- Efficiently managed the daily care of more than 100 hospitalized pets, including administering medications, monitoring vital signs, and providing necessary treatments.
- Played a crucial role in increasing customer satisfaction by 25% within a year by providing exceptional service and education to pet owners on preventive care and treatment options.
- Streamlined the inventory management process, resulting in a 20% reduction in supply costs and a 15% improvement in stock availability for essential medications and supplies.

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## Education

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### Associate of Applied Science in Veterinary Technology at SUNY Ulster, Stone Ridge, NY

Sep 2017 - May 2021