

# ALAYSIA SHIAU

VP of Information Technology

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## PROFILE

A highly accomplished and results-driven VP of Information Technology with 10 years of progressive experience in spearheading IT strategy, infrastructure, and operations. Proven expertise in driving digital transformation, implementing innovative solutions, and optimizing IT processes to deliver exceptional business value. Adept at leading cross-functional teams, managing vendor relationships, and ensuring robust security and compliance measures. Strong communicator with a talent for fostering a culture of continuous improvement and driving technology excellence.

## LINKS

[linkedin.com/in/alaysiashiau](https://www.linkedin.com/in/alaysiashiau)

## SKILLS

Cybersecurity

Cloud Computing

Data Analytics

ITIL Framework

DevOps Management

Blockchain Implementation

Artificial Intelligence

## LANGUAGES

English

Italian

## EMPLOYMENT HISTORY

### ● VP of Information Technology at Acxiom Corporation, AR

May 2023 - Present

- Implemented a comprehensive cybersecurity strategy that reduced security incidents by 35% within the first year, ensuring the protection of sensitive client data and maintaining Acxiom Corporation's reputation as a trusted IT service provider.
- Led the migration of 70% of the company's applications to cloud-based infrastructure, resulting in a 25% reduction in operational costs and a 40% improvement in system performance and reliability.
- Oversaw the development and implementation of a new data analytics platform that increased efficiency in data processing by 50% and enabled Acxiom Corporation to provide more accurate, actionable insights to clients.
- Successfully managed a \$10 million IT budget, optimizing resource allocation and reducing overall expenses by 15% while maintaining high-quality IT services and support for Acxiom Corporation and its clients.

### ● Director of Information Technology at Walmart Inc., AR

Jul 2019 - Apr 2023

- Led the implementation of a new cloud-based infrastructure across all Walmart stores in AR, resulting in a 25% reduction in server costs and a 20% improvement in data processing speeds.
- Successfully managed the migration of Walmart's AR e-commerce platform to a more scalable and secure system, increasing online sales by 30% and reducing cart abandonment rates by 15%.
- Streamlined IT support processes for Walmart's AR operations, reducing average response times by 35% and increasing overall customer satisfaction scores by 10%.

### ● IT Manager at J.B. Hunt Transport Services Inc., AR

Jul 2013 - Jun 2019

- Led the implementation of a new transportation management system, resulting in a 25% increase in operational efficiency and a 15% reduction in overall costs for J.B. Hunt Transport Services Inc., AR.
- Successfully managed a team of 20 IT professionals, achieving a 95% on-time project completion rate and reducing system downtime by 30% over a two-year period.
- Spearheaded the development and launch of a company-wide cybersecurity initiative, which led to a 50% reduction in security incidents and an 80% improvement in employee security awareness within the first year.

## EDUCATION