



# Josephine Mrozinski

## Loss Prevention Agent

In my one-year tenure as a Loss Prevention Agent, I honed my skills in effectively identifying, preventing, and mitigating potential losses within a fast-paced retail environment. I consistently demonstrated a keen eye for detail, enabling me to identify and address suspicious activities, conduct thorough investigations, and promptly execute appropriate actions to protect company assets. With a strong understanding of loss prevention techniques and security protocols, I maintained a safe environment for both customers and employees. My ability to work both independently and as part of a team, coupled with my exceptional communication skills and unwavering commitment to integrity, allowed me to make a significant impact in reducing shrinkage and contributing to the overall success of the organization.

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123 Maple Street, Salt Lake City,   
UT 84101

### Education

**Associate of Applied Science  
in Criminal Justice at Salt  
Lake Community College,  
Salt Lake City, UT**

Sep 2017 - May 2022

Relevant Coursework: Criminal  
Law, Criminology, Law  
Enforcement Operations,  
Corrections, Criminal  
Investigations, Juvenile Justice,  
Victimology, Ethics in Criminal  
Justice, and Constitutional Law.

### Links

[linkedin.com/in/joesphinemrozinski](https://www.linkedin.com/in/joesphinemrozinski)

### Skills

Surveillance techniques

Theft prevention strategies

Risk assessment and mitigation

Conflict resolution and  
de-escalation

Investigative skills

Communication and  
interpersonal abilities

### Employment History

#### Loss Prevention Agent at Allied Universal, UT

Nov 2022 - Present

- Successfully reduced shrinkage by 45% within the first year of employment by implementing effective loss prevention strategies, conducting regular audits, and closely monitoring high-risk areas at Allied Universal, UT.
- Conducted over 150 covert surveillance operations in a year, resulting in the identification and apprehension of 75 shoplifters and internal theft cases, leading to a safer shopping environment for customers and employees.
- Trained and mentored a team of 10 junior loss prevention agents, increasing overall team efficiency by 35% and improving response times to potential theft incidents by an average of 25%.

#### Loss Prevention Associate at WIS International, UT

Sep 2022 - Oct 2022

- Successfully reduced inventory shrinkage by 25% in the first year of employment, resulting in a savings of over \$100,000 for WIS International, UT.
- Conducted in-depth investigations that led to the apprehension of 15 shoplifters within a six-month period, recovering merchandise valued at over \$10,000.
- Implemented a comprehensive employee training program that increased awareness of loss prevention strategies, leading to a 40% decrease in employee-related theft incidents in one year.

### Certificates

#### Certified Forensic Interviewer (CFI)

Dec 2021

#### Loss Prevention Qualified (LPQ)

Oct 2020

### Memberships

**International Association of Interviewers (IAI)**

**Loss Prevention Foundation (LPF)**