

# LAVONIA DAMASK

Pharmacy Network Manager

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84101



## PROFILE

As a Pharmacy Network Manager with over 5 years of experience, I successfully oversaw the development and implementation of comprehensive pharmacy networks for various managed care organizations. In my previous roles, I adeptly collaborated with pharmaceutical partners, negotiated contracts, and ensured compliance with industry standards and regulations. My strong analytical skills and attention to detail enabled me to effectively evaluate pharmacy performance metrics and optimize network strategies for maximum efficiency and cost savings. Throughout my career, I consistently demonstrated a commitment to fostering positive relationships with both internal and external stakeholders, as well as a dedication to providing exceptional service to our clients and members.

## LINKS

[linkedin.com/in/lavoniadamask](https://www.linkedin.com/in/lavoniadamask)

## SKILLS

Pharmaceutical knowledge

Network management

Leadership and team building

Regulatory compliance

Inventory control and optimization

Data analysis and reporting

Customer service and relationship management

## EMPLOYMENT HISTORY

### ● Pharmacy Network Manager at Walgreens, UT

Dec 2022 - Present

- Successfully negotiated contracts with 50+ pharmacy providers in Utah, resulting in a 20% expansion of the Walgreens pharmacy network and increasing accessibility to medications for thousands of customers.
- Implemented a comprehensive pharmacy network performance evaluation system, leading to a 15% improvement in overall efficiency and a 10% reduction in medication turnaround time, enhancing customer satisfaction.
- Spearheaded a cross-functional team to develop and launch a new digital prescription management platform, driving a 30% increase in online prescription refills and streamlining the pharmacy experience for both customers and staff.

### ● Assistant Pharmacy Network Manager at Smith's Food and Drug, UT

Sep 2018 - Oct 2022

- Successfully negotiated contracts with 5 major pharmaceutical suppliers, resulting in a 10% overall cost reduction and saving the company over \$500,000 annually.
- Streamlined pharmacy operations across 20 store locations, increasing efficiency by 15% and reducing average prescription wait time from 30 minutes to 20 minutes.
- Implemented a new inventory management system that reduced stock discrepancies by 25%, leading to a 5% increase in sales and improved customer satisfaction ratings.

## EDUCATION

### Bachelor of Science in Pharmacy Management at University of Utah, Salt Lake City, UT

Sep 2013 - May 2018

Relevant Coursework: Pharmaceutical Calculations, Pharmacology, Pharmacy Operations Management, Medicinal Chemistry, Drug Information and Literature Evaluation, Pharmacotherapeutics, Pharmacy Law and Ethics, Health Economics, and Quality Assurance in Pharmacy.

## CERTIFICATES

### Certified Pharmacy Benefits Manager (CPBM)

Mar 2022

### Board Certified Ambulatory Care Pharmacist (BCACP)

Dec 2020