



Allahna Delmuro

Pharmacy Services Coordinator

As a Pharmacy Services Coordinator with over two years of experience, I successfully managed and coordinated pharmacy services across multiple departments, ensuring seamless operations and optimal patient care. I excelled in tracking and analyzing pharmaceutical trends, implementing process improvements, and maintaining regulatory compliance. My strong communication and leadership skills allowed me to effectively collaborate with pharmacists, technicians, and healthcare professionals, resulting in a well-organized and efficient pharmacy environment. With a deep understanding of pharmacy practices and a commitment to patient safety, I consistently delivered top-quality pharmaceutical care and contributed to the overall success of the organization.

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1234 Palm Tree Lane, Miami, FL 
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Education

**Bachelor of Science in
Pharmacy at University
of Florida College of
Pharmacy, Gainesville, FL**

Sep 2016 - May 2021

Relevant Coursework:

Pharmacology, Medicinal
Chemistry, Pharmaceutics,
Pharmacotherapy,
Biopharmaceutics,
Pharmacokinetics,
Pharmaceutical Calculations,
Drug Delivery Systems,
Anatomy and Physiology,
Pathophysiology, Immunology,
Microbiology, Biochemistry,
Pharmacy Law and Ethics,
Pharmacy Management, and
Clinical Pharmacy Practice.

Links

[linkedin.com/in/allahnadelmuro](https://www.linkedin.com/in/allahnadelmuro)

Skills

Pharmaceutical knowledge

Inventory management

Customer service

Communication skills

Employment History

Pharmacy Services Coordinator at CVS Health, FL

Nov 2022 - Present

- Successfully implemented a new inventory management system that increased efficiency by 25% and reduced medication waste by 15% in the first year of implementation at CVS Health, FL.
- Streamlined the pharmacy's customer service process, resulting in a 20% increase in customer satisfaction ratings and a 30% reduction in wait times for prescription fulfillment.
- Coordinated and led a team of 10 pharmacy technicians to achieve a 98% accuracy rate in prescription dispensing, contributing to a 15% increase in overall patient safety at the CVS Health, FL location.

Assistant Pharmacy Services Coordinator at Walgreens, FL

Sep 2021 - Oct 2022

- Successfully streamlined medication inventory management processes, resulting in a 15% reduction in medication waste and a savings of over \$50,000 annually for the Walgreens branch in Florida.
- Implemented a new staff training program that increased pharmacy technician efficiency by 20% and improved overall customer satisfaction ratings by 10% within six months.
- Coordinated with healthcare providers to expand available immunization services, leading to a 25% increase in vaccination rates and generating an additional \$30,000 in revenue for the pharmacy.

Certificates

Certified Pharmacy Technician (CPhT)

Nov 2021

Certified Medication Therapy Management Specialist (CMTMS)

May 2020

Memberships

American Pharmacists Association (APhA)

American Society of Health-System Pharmacists (ASHP)