

# Chasity Kulhavy

Pharmacy Training and Development Specialist

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Huntsville, AL 35801

## Education

### Bachelor of Science in Pharmacy or Pharmaceutical Sciences at Auburn University, AL

Aug 2014 - May 2018

Relevant Coursework:

Pharmaceutical Chemistry,  
Pharmacology, Medicinal  
Chemistry, Pharmacokinetics,  
Pharmaceutics,  
Biopharmaceutics, Drug  
Delivery Systems, Immunology,  
Pharmaceutical Analysis,  
Pharmacotherapy, Pharmacy  
Practice, and Pharmacy Law and  
Ethics.

## Links

[linkedin.com/in/chasitykulhavy](https://www.linkedin.com/in/chasitykulhavy)

## Skills

Pharmacology knowledge

Training program development

Instructional design

Communication and  
presentation skills

Regulatory compliance expertise

Learning management systems  
(LMS) proficiency

Evaluation and assessment  
techniques

## Languages

## Profile

With over five years of experience as a Pharmacy Training and Development Specialist, I have successfully designed, implemented, and evaluated comprehensive training programs for pharmacy staff, ensuring the highest level of patient care and satisfaction. Drawing on my in-depth knowledge of pharmaceutical practices and industry regulations, I have consistently delivered tailored training materials to address specific knowledge gaps and improve overall team performance. As a collaborative leader, I have fostered a supportive learning environment through effective communication, regular feedback, and mentoring, ultimately driving the professional growth and development of pharmacy personnel. My dedication to continuous improvement has been instrumental in streamlining processes, enhancing operational efficiency, and ensuring compliance with stringent industry standards.

## Employment History

### Pharmacy Training and Development Specialist at Walgreens Boots Alliance, AL

Nov 2022 - Present

- Developed and implemented a comprehensive training program for over 250 pharmacy staff members, resulting in a 15% increase in overall efficiency and a 10% reduction in medication errors.
- Successfully conducted 50+ workshops and seminars focused on enhancing pharmacists' knowledge and skills in medication therapy management, leading to a 20% increase in patient satisfaction scores and a 30% increase in medication adherence rates.
- Collaborated with the management team to create a mentoring program for newly hired pharmacists, which led to a 25% decrease in turnover rate and a 40% improvement in employee engagement within the first year of implementation.

### Associate Pharmacy Training and Development Specialist at CVS Health Corporation, AL

Aug 2018 - Oct 2022

- Implemented a comprehensive training program for over 50 pharmacy associates, resulting in a 30% increase in overall efficiency and a 25% reduction in medication errors within the first year.
- Developed and launched an e-learning platform for pharmacy staff, increasing training completion rate by 60% and reducing onboarding time by 20%.
- Successfully managed a team of 5 trainers to conduct annual refresher courses for over 200 pharmacy employees across multiple locations, ensuring 100% compliance with state regulations and company policies.

## Certificates

### Board Certified Pharmacotherapy Specialist (BCPS)

Aug 2021

### Certified Professional in Training and Development (CPTD)

Dec 2019